



**1175 Elm Street, PO Box 1029 / Concord, Massachusetts 01742**  
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[concordutilities@concordma.gov](mailto:concordutilities@concordma.gov)

## RESIDENTIAL APPLICATION FOR ELECTRIC, WATER, & SEWER SERVICES

**Service Start Date:** \_\_\_\_ / \_\_\_\_ / \_\_\_\_

**Check all that apply:**     Renter     Owner/Buyer     Electric     Water     Sewer

**Broadband Service, go to <https://concordma.gov/467/Broadband-Internet-Service> to apply on-line**

Service Location:	Unit No.
Mailing Address:	Unit No.
Mail City / State / Zip Code:	

Security Deposits will be required for residential customers provided electricity in an amount equal to twelve (12) months' average usage **but in no case less than \$200.00**. This amount will be based on the previous **(12) month** consumption for the premises in question, if available, or will be estimated by CMLP. Security deposit amounts are reviewed periodically and may be increased if there is a substantial change. Please review CMLP's Security Deposit Policy for full details.

A photo or copy of a valid government-issued ID, such as a Driver's License, Passport, or similar identification is required.

<b>Customer of Record #1:</b> Salutation, First, Middle, Last, Generation	
Home Phone:	E-mail Primary:
Business Phone:	E-mail Outage Notification:
Mobile Phone:	SSN or Driver's License and State (Required)
<b>Customer of Record #2:</b> Salutation, First, Middle, Last, Generation	
Home Phone:	E-mail Primary:
Business Phone:	E-mail Outage Notification:
Mobile Phone:	SSN or Driver's License and State (Required)

The undersigned represents that he/she is Customer or a duly authorized representative of Customer and is hereby requesting Town of Concord Municipal Utilities to supply service to the location indicated on this application. The undersigned Customer agrees to pay for services, and to abide by the Rules and Regulations of the said services, including Customer maintaining his/her wiring and equipment in conformance with all applicable standards.

In case the customer should become in arrears in payment for service rendered, the Customer affirms that he/she understands the overdue balance must be paid along with all fees associated with disconnect and reconnection of service(s) as well as deposit (if applicable) as a condition to reconnection of service. He/she further understands that service may be denied to him/her at this or any other location as long as this account remains in arrears, and he/she agrees that any such prior balance can be added to any other present or future account of customer with Town of Concord Municipal Utilities.

Customer agrees for us to service noted accounts or to collect amounts that may be owed, we may contact you by telephone at any telephone associated with your account, including cell phone numbers, which could result in charges to you. We may also contact you by sending text messages or e-mails, using any e-mail address you provide.

Customer further confirms that he/she understands that it is a violation of state law to apply for service with the intent to avoid payment of lawful price or for any person to assist another in avoiding payment for electricity. For value received, he/she hereby guarantees payment of all bills that may become due under the above service contract.

Date: \_\_\_\_ / \_\_\_\_ / \_\_\_\_

\_\_\_\_\_  
 Customer of Record #1 – Printed Name

\_\_\_\_\_  
 Customer of Record #1 - Signature

\_\_\_\_\_  
 Customer of Record #2 – Printed Name

\_\_\_\_\_  
 Customer of Record #2 - Signature

**MASSACHUSETTS PRIVACY ACT**

Town of Concord Municipal Utilities follows the laws and guidelines instituted by the Massachusetts Privacy Act in reference to Customer account details. In doing so, we do not provide information of any form to anyone not the Customer of Record on your account.

**CANCELATION OF SERVICE**

Utility must be notified by tenant. When a residential or commercial tenant moves out, the electric service will automatically revert to the property owner, unless the property owner submits a signed letter to CMLP indicating the owner does not want temporary service to the rental property.

**CMLP USE ONLY**

<b>Account No.</b> _____	<b>Employee Initials:</b> _____
<b>Security Deposit - Amount \$</b> _____	<b>Security Deposit Waived:</b> _____