

Concord Town Survey
<Unweighted> October 2018

TABLE OF CONTENTS

Banner 2	
Table Q1	Page 1 1. How would you rate the overall quality of services provided by the Concord Town Government? BASE = ALL RESPONDENTS
Table Q2	Page 2 2. In relation to the property taxes you pay, how satisfied are you with the overall quality of Town services? BASE = ALL RESPONDENTS
Table Q3	Page 3 3. What local issue would you say is the highest priority for you? BASE = ALL RESPONDENTS
Table Q4	Page 4 4. What is the most convenient way for you to find out about Town services, news, and events? BASE = ALL RESPONDENTS
Table Q5	Page 5 5. How would you rate your satisfaction with the way you receive information from the Town? BASE = ALL RESPONDENTS
Table Q6	Page 6 6. How would you rate the overall quality of services provided by the Finance Department? BASE = ALL RESPONDENTS
Table Q7	Page 7 7. In terms of the assessment of your property, do you believe your property is over-assessed, under-assessed or fairly assessed relative to others in Town? BASE = ALL RESPONDENTS
Table Q8	Page 8 8. How important is it for you to be able to pay bills and fees at Town departments with a credit card, given there would be a convenience fee? BASE = ALL RESPONDENTS
Table Q9	Page 9 9. How would you rate the overall quality of services provided by the Department of Planning and Land Management, which regulates matters related to buildings, zoning, health, natural resources protection, and historic preservation? BASE = ALL RESPONDENTS
Table Q10	Page 10 10. In terms of land-use and development, how would you rate your satisfaction with the way that Concord is being developed? BASE = ALL RESPONDENTS
Table Q11	Page 11 11. How would you rate the overall quality of services provided by the Concord Free Public Library? BASE = ALL RESPONDENTS
Table Q12	Page 12 12. What types of lectures on current events would you like to attend, if they were offered by the Library? BASE = ALL RESPONDENTS
Table Q13	Page 13 13. How would you rate the overall quality of services provided by the Senior Services Division / Council on Aging, which includes social / recreational programming, nursing services, transportation services and clinical social work? BASE = ALL RESPONDENTS
Table Q14	Page 14 14. How would you rate the overall quality of services provided by the Concord Police Department? BASE = ALL RESPONDENTS
Table Q15	Page 15 15. How would you rate the overall quality of services provided by the Concord Fire Department? BASE = ALL RESPONDENTS
Table Q16	Page 16 16. How would you rate the overall quality of services provided by Concord Public Works? BASE = ALL RESPONDENTS
Table Q17	Page 17 17. How would you rate your satisfaction with the maintenance of Town roads? BASE = ALL RESPONDENTS
Table Q18	Page 18 18. How would you rate your satisfaction with the Town's snow plowing and winter maintenance? BASE = ALL RESPONDENTS
Table Q19	Page 19 19. How would you rate your satisfaction with the Town's water service? BASE = ALL RESPONDENTS
Table Q20	Page 20 20. Please indicate your consideration of the price of - Water Service? BASE = ALL RESPONDENTS
Table Q21	Page 21 21. Please indicate your consideration of the price of - Sewer Service? BASE = ALL RESPONDENTS
Table Q22	Page 22 22. Please indicate your consideration of the price of - Trash and Recycling Pickup provided by the Town? BASE = ALL RESPONDENTS
Table Q23	Page 23 23. Please indicate your consideration of the price of - Electricity? BASE = ALL RESPONDENTS
Table Q24	Page 24 24. Please indicate your consideration of the price of - Internet Service provided by the Town through the Light Plant? BASE = ALL RESPONDENTS
Table Q25	Page 25 25. Please indicate your consideration of the price of - Recreation Programs? BASE = ALL RESPONDENTS
Table Q26	Page 26 26. Please indicate your consideration of the price of - Beede Swim and Fitness Center? BASE = ALL RESPONDENTS
Table Q27	Page 27 27. If you go to a fitness center or athletic club, please tell us which one. BASE = ALL RESPONDENTS
Table Q28-Total	Page 28 28-Total. What is the most important aspect for you in choosing a fitness center or athletic club? BASE = ALL RESPONDENTS
Table Q28-Fitness	Page 29 28-Belong to fitness Center (Q27). What is the most important aspect for you in choosing a fitness center or athletic club? BASE = BELONG TO A FITNESS CENTER
Table Q29	Page 30 29. how much of a priority is it for you that the Town Government uses its financial resources to make its buildings and vehicles more energy efficient? BASE = ALL RESPONDENTS
Table Q30	Page 31 30. How much of a priority is it for you that the Town Government uses its financial resources to make its buildings and landscapes more water-resource efficient? BASE = ALL RESPONDENTS
Table Q31	Page 32 31. The Town has a goal of reducing community-wide greenhouse gas emissions by 80% by 2050 to mitigate the effects of climate change. How do you think Concord should best prioritize the effort to achieve this goal? BASE = ALL RESPONDENTS
Table Q32	Page 33 32. If you watch PEG Access channels, which PEG programming do you watch the most?

	BASE = ALL RESPONDENTS
Table q33	Page 3433. If you don't watch PEG Access channels, why not?
	BASE = ALL RESPONDENTS
Table Q34	Page 3534. Town spending on - Town Government Services
	BASE = ALL RESPONDENTS
Table Q35	Page 3635. Town spending on - Concord Public Schools (Kindergarten through 8th Grade).
	BASE = ALL RESPONDENTS
Table Q36	Page 3736. Town spending on - Concord - Carlisle Regional High School (9th through 12th Grades)
	BASE = ALL RESPONDENTS
Table Q37	Page 3837. Please indicate whether in terms of your household finances you are doing better than you were two years ago, worse, or about the same?
	BASE = ALL RESPONDENTS
Table Q38	Page 3938. In which of the following groups is your age?
	BASE = ALL RESPONDENTS
Table Q39	Page 4039. How long have you lived in Concord?
	BASE = ALL RESPONDENTS
Table Q40	Page 4140. Do you currently have any children under the age of 18 in your household?
	BASE = ALL RESPONDENTS
Table Q41	Page 4241. Which Polling Place do you use?
	BASE = ALL RESPONDENTS
Table Q42	Page 4342. How often do you attend Town Meeting?
	BASE = ALL RESPONDENTS
Table Q43	Page 4443. What is your gender?
	BASE = ALL RESPONDENTS

Concord Town Survey
<Unweighted> October 2018

1. How would you rate the overall quality of services provided by the Concord Town Government?
BASE = ALL RESPONDENTS

	Attend Town Meeting						Satisfaction w/Property Taxes					Local Issue that is a Priority									
	Total	Alwys	Often	Occsn	Never	DK/NA	Very Satis	Some Satis	NotVy Satis	Nt All Satis	DK/NA	Afford House	Pre Charc	Pub Safe	Roads	Schls	Taxes	Town Svc	Envir Consrv	Other	DK/NA
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)
Total	1254	102	211	499	414	28	436	588	96	23	111	152	325	71	110	279	177	38	39	33	30
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Total Answering	1214	101	210	486	392	25	430	577	94	22	91	144	318	69	106	268	173	38	39	33	26
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Top 2 NET =====	1138	100	200	451	364	23	430	548	61	13	86	139	306	65	95	259	149	36	36	28	25
	94%	99%	95%	93%	93%	92%	100%	95%	65%	59%	95%	97%	96%	94%	90%	97%	86%	95%	92%	85%	96%
		CDE					HIJK	IJ			IJ	OQ	OQ	Q		OQ					Q
a. Excellent	521	57	110	202	142	10	321	157	5	3	35	69	154	27	29	129	50	17	22	14	10
	43%	56%	52%	42%	36%	40%	75%	27%	5%	14%	38%	48%	48%	39%	27%	48%	29%	45%	56%	42%	38%
		DE	DE				HIJK	I			HIJ	OQ	OQ			OQ			OQ		
b. Good	617	43	90	249	222	13	109	391	56	10	51	70	152	38	66	130	99	19	14	14	15
	51%	43%	43%	51%	57%	52%	25%	68%	60%	45%	56%	49%	48%	55%	62%	49%	57%	50%	36%	42%	58%
				C	BC			GJK	G		G			S	LMPST		MS				
Bottom 2 NET =====	76	1	10	35	28	2	-	29	33	9	5	5	12	4	11	9	24	2	3	5	1
	6%	1%	5%	7%	7%	8%		5%	35%	41%	5%	3%	4%	6%	10%	3%	14%	5%	8%	15%	4%
			B	B	B				HK	HK					LMP		LMNPU				
c. Fair	68	1	9	32	25	1	-	27	32	4	5	5	11	3	10	8	22	1	3	4	1
	6%	1%	4%	7%	6%	4%		5%	34%	18%	5%	3%	3%	4%	9%	3%	13%	3%	8%	12%	4%
				B	B				HK						MP		LMNPR				
d. Poor	8	-	1	3	3	1	-	2	1	5	-	-	1	1	1	1	2	1	-	1	-
	1%		1%	1%	1%	4%		1%	1%	23%			1%	1%	1%	1%	1%	3%		3%	
									HI												
e. Don't Know / No Answer	40	1	1	13	22	3	6	11	2	1	20	8	7	2	4	11	4	-	-	-	4
MEAN	3.36	3.55	3.47	3.34	3.28	3.28	3.75	3.22	2.69	2.50	3.33	3.44	3.44	3.32	3.16	3.44	3.14	3.37	3.49	3.24	3.35
		DEF	DE				HIJK	IJ			IJ	OQ	OQ			OQ			OQ		
STANDARD DEVIATION	0.62	0.52	0.60	0.63	0.61	0.74	0.44	0.53	0.59	1.01	0.58	0.56	0.58	0.63	0.62	0.57	0.67	0.67	0.64	0.79	0.56
STANDARD ERROR	0.02	0.05	0.04	0.03	0.03	0.15	0.02	0.02	0.06	0.22	0.06	0.05	0.03	0.08	0.06	0.04	0.05	0.11	0.10	0.14	0.11

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<Unweighted> October 2018

2. In relation to the property taxes you pay, how satisfied are you with the overall quality of Town services?
BASE = ALL RESPONDENTS

	Attend Town Meeting						Satisfaction w/Property Taxes					Local Issue that is a Priority									
	Total	Alwys	Often	Occsn	Never	DK/NA	Very Satis	Some Satis	NotVy Satis	Nt All Satis	DK/NA	Afford House	Pre Charc	Pub Safe	Roads	Schls	Taxes	Town Svc	Envir Consvr	Other	DK/NA
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)
Total	1254	102	211	499	414	28	436	588	96	23	111	152	325	71	110	279	177	38	39	33	30
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Total Answering	1143	98	202	475	347	21	436	588	96	23	-	111	302	62	101	266	176	37	36	32	20
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	-	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Top 2 NET =====	1024	92	189	429	297	17	436	588	-	-	-	104	284	57	86	252	127	35	34	25	20
	90%	94%	94%	90%	86%	81%	100%	100%	-	-	-	94%	94%	92%	85%	95%	72%	95%	94%	78%	100%
		E	E	E								OQT	OQT	Q	Q	OQT		QT	QT		NOPQT LM
a. Very satisfied	436	54	97	167	112	6	436	-	-	-	-	53	141	20	24	119	31	17	16	9	6
	38%	55%	48%	35%	32%	29%	100%					48%	47%	32%	24%	45%	18%	46%	44%	28%	30%
		DEF	DE									NOQT	NOQT	Q		OQ		OQ	OQ		
b. Somewhat satisfied	588	38	92	262	185	11	-	588	-	-	-	51	143	37	62	133	96	18	18	16	14
	51%	39%	46%	55%	53%	52%		100%				46%	47%	60%	61%	50%	55%	49%	50%	50%	70%
				BC	B										LMP						LM
Bottom 2 NET =====	119	6	13	46	50	4	-	-	96	23	-	7	18	5	15	14	49	2	2	7	-
	10%	6%	6%	10%	14%	19%			100%	100%		6%	6%	8%	15%	5%	28%	5%	6%	22%	
					BCD										LMP		NOPRS LM			LMPRS	
c. Not very satisfied	96	6	11	36	40	3	-	-	96	-	-	6	16	4	13	11	36	1	2	7	-
	8%	6%	5%	8%	12%	14%			100%			5%	5%	6%	13%	4%	20%	3%	6%	22%	
					C										MPR		MNPRS L			LMPRS	
d. Not at all satisfied	23	-	2	10	10	1	-	-	-	23	-	1	2	1	2	3	13	1	-	-	-
	2%		1%	2%	3%	5%				100%		1%	1%	2%	2%	1%	7%	3%			
																	LMNOP				
e. Don't Know / No Answer	111	4	9	24	67	7	-	-	-	-	111	41	23	9	9	13	1	1	3	1	10
MEAN	3.26	3.49	3.41	3.23	3.15	3.05	4.00	3.00	2.00	1.00	-	3.41	3.40	3.23	3.07	3.38	2.82	3.38	3.39	3.06	3.30
		DEF	DEF									OQT	NOQT	Q	Q	OQT		OQ	OQT		Q
STANDARD DEVIATION	0.69	0.61	0.64	0.68	0.73	0.80	0.00	0.00	0.00	0.00	-	0.64	0.62	0.64	0.67	0.62	0.81	0.68	0.60	0.72	0.47
STANDARD ERROR	0.02	0.06	0.05	0.03	0.04	0.18	0.00	0.00	0.00	0.00	-	0.06	0.04	0.08	0.07	0.04	0.06	0.11	0.10	0.13	0.11

Concord Town Survey
<Unweighted> October 2018

3. What local issue would you say is the highest priority for you?
BASE = ALL RESPONDENTS

	Attend Town Meeting						Satisfaction w/Property Taxes					Local Issue that is a Priority									
	Total	Alwys	Often	Occsn	Never	DK/NA	Very Satis	Some Satis	NotVy Satis	Nt All Satis	DK/NA	Afford House	Pre Charc	Pub Safe	Roads	Schls	Taxes	Town Svc	Envir Consvr	Other	DK/NA
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)
Total	1254	102	211	499	414	28	436	588	96	23	111	152	325	71	110	279	177	38	39	33	30
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Total Answering	1224	99	207	488	404	26	430	574	96	23	101	152	325	71	110	279	177	38	39	33	-
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	
b. Preservation of the Town's Character	325	37	65	147	73	3	141	143	16	2	23	-	325	-	-	-	-	-	-	-	-
	27%	37%	31%	30%	18%	12%	33%	25%	17%	9%	23%		100%								
		EF	EF	EF			HIJK	J													
e. Schools	279	11	43	107	112	6	119	133	11	3	13	-	-	-	-	279	-	-	-	-	-
	23%	11%	21%	22%	28%	23%	28%	23%	11%	13%	13%					100%					
			B	B	BD		IJK	IK													
f. Taxes	177	13	26	68	65	5	31	96	36	13	1	-	-	-	-	-	177	-	-	-	-
	14%	13%	13%	14%	16%	19%	7%	17%	38%	57%	1%						100%				
							K	GK	GHK	GHK											
a. Affordable Housing	152	15	30	45	61	1	53	51	6	1	41	152	-	-	-	-	-	-	-	-	-
	12%	15%	14%	9%	15%	4%	12%	9%	6%	4%	41%	100%									
		F	F		DF		I				GHIJ										
d. Roads	110	4	16	46	40	4	24	62	13	2	9	-	-	-	110	-	-	-	-	-	-
	9%	4%	8%	9%	10%	15%	6%	11%	14%	9%	9%				100%						
				B	B			G	G												
c. Public Safety	71	3	3	34	29	2	20	37	4	1	9	-	-	71	-	-	-	-	-	-	-
	6%	3%	1%	7%	7%	8%	5%	6%	4%	4%	9%			100%							
				C	C																
j. Environment//Conservation	39	7	9	16	5	2	16	18	2	-	3	-	-	-	-	-	-	-	39	-	-
	3%	7%	4%	3%	1%	8%	4%	3%	2%		3%								100%		
		E	E	E																	
g. Town Government Services	38	4	8	16	8	2	17	18	1	1	1	-	-	-	-	-	-	38	-	-	-
	3%	4%	4%	3%	2%	8%	4%	3%	1%	4%	1%							100%			
							IK														
h. Other (Please Specify)	33	5	7	9	11	1	9	16	7	-	1	-	-	-	-	-	-	-	-	33	-
	3%	5%	3%	2%	3%	4%	2%	3%	7%		1%									100%	
									K												
i. Don't Know / No Answer	30	3	4	11	10	2	6	14	-	-	10	-	-	-	-	-	-	-	-	-	30

Concord Town Survey
<Unweighted> October 2018

4. What is the most convenient way for you to find out about Town services, news, and events?
BASE = ALL RESPONDENTS

	Attend Town Meeting						Satisfaction w/Property Taxes					Local Issue that is a Priority									
	Total	Alwys	Often	Occsn	Never	DK/NA	Very Satis	Some Satis	NotVy Satis	Nt All Satis	DK/NA	Afford House	Pre Charc	Pub Safe	Roads	Schls	Taxes	Town Svc	Envir Consrv	Other	DK/NA
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)
Total	1254	102	211	499	414	28	436	588	96	23	111	152	325	71	110	279	177	38	39	33	30
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Total Answering	1220	102	207	485	402	24	428	574	93	22	103	150	318	68	103	274	175	37	39	32	24
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
b. By visiting the Town's website	332	19	60	127	120	6	120	147	27	7	31	46	82	20	27	76	42	10	15	10	4
	27%	19%	29%	26%	30%	25%	28%	26%	29%	32%	30%	31%	26%	29%	26%	28%	24%	27%	38%	31%	17%
			B		B														U		
h. By reading the Concord Journal	315	36	45	143	87	4	119	150	16	4	26	33	90	16	27	58	50	15	7	8	11
	26%	35%	22%	29%	22%	17%	28%	26%	17%	18%	25%	22%	28%	24%	26%	21%	29%	41%	18%	25%	46%
		CEF		CE			I	I					P					LPS			LPS
d. By email	230	12	41	94	79	4	71	112	23	6	18	23	59	10	21	67	31	4	5	6	4
	19%	12%	20%	19%	20%	17%	17%	20%	25%	27%	17%	15%	19%	15%	20%	24%	18%	11%	13%	19%	17%
				B	B											LR					
c. By subscribing to News & Notices on the Town's website	202	26	49	71	51	5	77	94	17	1	13	25	65	8	16	42	26	6	7	4	3
	17%	25%	24%	15%	13%	21%	18%	16%	18%	5%	13%	17%	20%	12%	16%	15%	15%	16%	18%	13%	13%
		DE	DE				J	J	J												
e. By postal mail	88	6	6	33	42	1	21	44	8	4	11	20	15	11	6	11	15	1	3	4	2
	7%	6%	3%	7%	10%	4%	5%	8%	9%	18%	11%	13%	5%	16%	6%	4%	9%	3%	8%	13%	8%
				C	C							MOPR		MOPR							
g. By using social networking media (Facebook, twitter, etc.)	34	1	6	10	14	3	14	17	1	-	2	2	2	3	5	16	5	-	1	-	-
	3%	1%	3%	2%	3%	13%	3%	3%	1%		2%	1%	1%	4%	5%	6%	3%		3%		
																LM					
a. By visiting Town Offices	13	2	-	4	6	1	5	6	1	-	1	-	5	-	1	3	2	1	1	-	-
	1%	2%		1%	1%	4%	1%	1%	1%		1%		2%		1%	1%	1%	3%	3%		
f. By telephone	6	-	-	3	3	-	1	4	-	-	1	1	-	-	-	1	4	-	-	-	-
	0.5%			1%	1%		0.5%	1%			1%	1%				0.5%	2%				
i. Don't Know / No Answer	34	-	4	14	12	4	8	14	3	1	8	2	7	3	7	5	2	1	-	1	6

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5. How would you rate your satisfaction with the way you receive information from the Town?
BASE = ALL RESPONDENTS

	Attend Town Meeting						Satisfaction w/Property Taxes					Local Issue that is a Priority									
	Total	Alwys	Often	Occsn	Never	DK/NA	Very Satis	Some Satis	NotVy Satis	Nt All Satis	DK/NA	Afford House	Pre Charc	Pub Safe	Roads	Schls	Taxes	Town Svc	Envir Consrv	Other	DK/NA
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)
Total	1254	102	211	499	414	28	436	588	96	23	111	152	325	71	110	279	177	38	39	33	30
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Total Answering	1212	101	207	486	395	23	425	578	94	22	93	148	316	68	107	270	175	38	38	30	22
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Top 2 NET =====	1071	85	186	436	344	20	406	504	64	12	85	136	286	62	90	237	152	33	33	22	20
	88%	84%	90%	90%	87%	87%	96%	87%	68%	55%	91%	92%	91%	91%	84%	88%	87%	87%	87%	73%	91%
							HIJ	IJ			IJ	T	T	T							
a. Very satisfied	396	32	71	151	134	8	205	136	11	2	42	50	113	29	34	92	39	15	11	7	6
	33%	32%	34%	31%	34%	35%	48%	24%	12%	9%	45%	34%	36%	43%	32%	34%	22%	39%	29%	23%	27%
							HIJ	IJ			HIJ	Q	Q	QT		Q		Q			
b. Somewhat satisfied	675	53	115	285	210	12	201	368	53	10	43	86	173	33	56	145	113	18	22	15	14
	56%	52%	56%	59%	53%	52%	47%	64%	56%	45%	46%	58%	55%	49%	52%	54%	65%	47%	58%	50%	64%
								GK									MNOP				
Bottom 2 NET =====	141	16	21	50	51	3	19	74	30	10	8	12	30	6	17	33	23	5	5	8	2
	12%	16%	10%	10%	13%	13%	4%	13%	32%	45%	9%	8%	9%	9%	16%	12%	13%	13%	13%	27%	9%
								G	GHK	GHK										LMN	
c. Not very satisfied	115	13	18	41	41	2	17	63	23	4	8	10	26	5	14	24	17	5	5	7	2
	9%	13%	9%	8%	10%	9%	4%	11%	24%	18%	9%	7%	8%	7%	13%	9%	10%	13%	13%	23%	9%
								G	GHK											L	
d. Not at all satisfied	26	3	3	9	10	1	2	11	7	6	-	2	4	1	3	9	6	-	-	1	-
	2%	3%	1%	2%	3%	4%	2%	2%	7%	27%		1%	1%	1%	3%	3%	3%			3%	
								G	GH	GHI											
e. Don't Know / No Answer	42	1	4	13	19	5	11	10	2	1	18	4	9	3	3	9	2	-	1	3	8
MEAN	3.19	3.13	3.23	3.19	3.18	3.17	3.43	3.09	2.72	2.36	3.37	3.24	3.25	3.32	3.13	3.19	3.06	3.26	3.16	2.93	3.18
							HIJ	IJ			HIJ	QT	QT	QT							
STANDARD DEVIATION	0.69	0.74	0.66	0.66	0.72	0.78	0.60	0.64	0.77	1.00	0.64	0.63	0.66	0.68	0.74	0.73	0.68	0.69	0.64	0.78	0.59
STANDARD ERROR	0.02	0.07	0.05	0.03	0.04	0.16	0.03	0.03	0.08	0.21	0.07	0.05	0.04	0.08	0.07	0.04	0.05	0.11	0.10	0.14	0.13

Concord Town Survey
<Unweighted> October 2018

6. How would you rate the overall quality of services provided by the Finance Department?
BASE = ALL RESPONDENTS

	Attend Town Meeting						Satisfaction w/Property Taxes					Local Issue that is a Priority										
	Total	Alwys	Often	Occsn	Never	DK/NA	Very Satis	Some Satis	NotVy Satis	Nt All Satis	DK/NA	Afford House	Pre Charc	Pub Safe	Roads	Schls	Taxes	Town Svc	Envir Consvr	Other	DK/NA	
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	
Total	1254	102	211	499	414	28	436	588	96	23	111	152	325	71	110	279	177	38	39	33	30	
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	
Total Answering	1097	96	195	449	338	19	400	527	89	21	60	125	298	63	94	235	163	34	35	29	21	
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	
Top 2 NET =====	995	91	185	403	301	15	398	475	57	8	57	119	287	59	84	214	127	29	33	24	19	
	91%	95%	95%	90%	89%	79%	100%	90%	64%	38%	95%	95%	96%	94%	89%	91%	78%	85%	94%	83%	90%	
a. Excellent		E	DE				HIJ	IJ	J		IJ	Q	OPQ	Q	Q	Q			Q			
	480	61	107	194	111	7	278	170	10	2	20	55	150	27	36	107	50	16	17	13	9	
b. Good	44%	64%	55%	43%	33%	37%	70%	32%	11%	10%	33%	44%	50%	43%	38%	46%	31%	47%	49%	45%	43%	
		DEF	DE	E			HIJK	IJ			IJ	Q	OQ			Q						
c. Fair	515	30	78	209	190	8	120	305	47	6	37	64	137	32	48	107	77	13	16	11	10	
	47%	31%	40%	47%	56%	42%	30%	58%	53%	29%	62%	51%	46%	51%	51%	46%	47%	38%	46%	38%	48%	
Bottom 2 NET =====				B	BCD			GJ	GJ		GJ											
	102	5	10	46	37	4	2	52	32	13	3	6	11	4	10	21	36	5	2	5	2	
d. Poor	9%	5%	5%	10%	11%	21%	1%	10%	36%	62%	5%	5%	4%	6%	11%	9%	22%	15%	6%	17%	10%	
				C	BC			G	GHK	GHIK					M	M	MNOPS					
e. Don't Know / No Answer																	L					
	85	4	9	42	27	3	2	48	25	7	3	6	11	3	7	18	29	4	2	3	2	
MEAN	8%	4%	5%	9%	8%	16%	1%	9%	28%	33%	5%	5%	4%	5%	7%	8%	18%	12%	6%	10%	10%	
				BC				G	GHK	GHK							MNOPS					
STANDARD DEVIATION																	L					
	17	1	1	4	10	1	-	4	7	6	-	-	-	1	3	3	7	1	-	2	-	
STANDARD ERROR	2%	1%	1%	1%	3%	5%		1%	8%	29%				2%	3%	1%	4%	3%		7%		
					CD				H	HI												
Total	157	6	16	50	76	9	36	61	7	2	51	27	27	8	16	44	14	4	4	4	9	
	3.33	3.57	3.49	3.32	3.19	3.11	3.69	3.22	2.67	2.19	3.28	3.39	3.47	3.35	3.24	3.35	3.04	3.29	3.43	3.21	3.33	
STANDARD DEVIATION		DEF	DEF	E			HIJK	IJ	J		IJ	Q	OPQT	Q	Q	Q			Q			
	0.68	0.63	0.61	0.68	0.70	0.88	0.47	0.63	0.78	0.98	0.56	0.58	0.57	0.65	0.73	0.68	0.81	0.80	0.61	0.90	0.66	
STANDARD ERROR	0.02	0.06	0.04	0.03	0.04	0.20	0.02	0.03	0.08	0.21	0.07	0.05	0.03	0.08	0.08	0.04	0.06	0.14	0.10	0.17	0.14	

Concord Town Survey
<Unweighted> October 2018

7. In terms of the assessment of your property, do you believe your property is over-assessed, under-assessed or fairly assessed relative to others in Town?
BASE = ALL RESPONDENTS

	Attend Town Meeting						Satisfaction w/Property Taxes					Local Issue that is a Priority									
	Total	Alwys	Often	Occsn	Never	DK/NA	Very Satis	Some Satis	NotVy Satis	Nt All Satis	DK/NA	Afford House	Pre Charc	Pub Safe	Roads	Schls	Taxes	Town Svc	Envir Consvr	Other	DK/NA
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)
Total	1254	102	211	499	414	28	436	588	96	23	111	152	325	71	110	279	177	38	39	33	30
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Total Answering	999	85	181	426	288	19	375	499	88	21	16	87	273	53	88	234	165	30	31	22	16
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
a. Over-assessed	300	18	47	141	87	7	54	175	54	15	2	25	62	18	32	51	89	9	7	6	1
	30%	21%	26%	33%	30%	37%	14%	35%	61%	71%	13%	29%	23%	34%	36%	22%	54%	30%	23%	27%	6%
				B				GK	GHK	GHK		U	U	U	MPU	U	PRSTU LMNO	U			
b. Under-assessed	17	1	4	5	6	1	5	10	1	-	1	1	2	1	1	5	3	-	1	2	1
	2%	1%	2%	1%	2%	5%	1%	2%	1%		6%	1%	1%	2%	1%	2%	2%		3%	9%	6%
c. Fairly assessed	682	66	130	280	195	11	316	314	33	6	13	61	209	34	55	178	73	21	23	14	14
	68%	78%	72%	66%	68%	58%	84%	63%	38%	29%	81%	70%	77%	64%	63%	76%	44%	70%	74%	64%	88%
		D					HIJ	IJ			IJ	Q	OQ	Q	Q	OQ		Q	Q		NOQ
d. Rent / Does not apply	76	6	10	18	41	1	16	10	2	-	48	36	13	6	6	10	2	2	-	-	1
e. Don't Know / No Answer	179	11	20	55	85	8	45	79	6	2	47	29	39	12	16	35	10	6	8	11	13

Concord Town Survey
<Unweighted> October 2018

8. How important is it for you to be able to pay bills and fees at Town departments with a credit card, given there would be a convenience fee?
BASE = ALL RESPONDENTS

	Attend Town Meeting						Satisfaction w/Property Taxes					Local Issue that is a Priority									
	Total	Alwys	Often	Occsn	Never	DK/NA	Very Satis	Some Satis	NotVy Satis	Nt All Satis	DK/NA	Afford House	Pre Charc	Pub Safe	Roads	Schls	Taxes	Town Svc	Envir Consvr	Other	DK/NA
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)
Total	1254	102	211	499	414	28	436	588	96	23	111	152	325	71	110	279	177	38	39	33	30
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Total Answering	1216	101	205	487	396	27	428	577	95	21	95	149	315	68	108	274	171	37	39	32	23
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Top 2 NET =====	326	21	47	106	142	10	114	146	21	12	33	41	77	16	28	96	40	6	8	10	4
	27%	21%	23%	22%	36%	37%	27%	25%	22%	57%	35%	28%	24%	24%	26%	35%	23%	16%	21%	31%	17%
					BCD					GHI						MQRSU					
a. Very important	130	9	12	42	63	4	46	53	9	9	13	15	29	9	14	35	17	1	6	3	1
	11%	9%	6%	9%	16%	15%	11%	9%	9%	43%	14%	10%	9%	13%	13%	13%	10%	3%	15%	9%	4%
					BCD					GHIK		R	R	R	R	R	R		R		
b. Somewhat important	196	12	35	64	79	6	68	93	12	3	20	26	48	7	14	61	23	5	2	7	3
	16%	12%	17%	13%	20%	22%	16%	16%	13%	14%	21%	17%	15%	10%	13%	22%	13%	14%	5%	22%	13%
					BD							S	S			MNOQS				S	
Bottom 2 NET =====	890	80	158	381	254	17	314	431	74	9	62	108	238	52	80	178	131	31	31	22	19
	73%	79%	77%	78%	64%	63%	73%	75%	78%	43%	65%	72%	76%	76%	74%	65%	77%	84%	79%	69%	83%
		E	E	E			J	J	J				P				P	P	P		P
c. Not very important	416	38	86	167	120	5	146	215	25	2	28	56	102	24	37	99	52	14	15	8	9
	34%	38%	42%	34%	30%	19%	34%	37%	26%	10%	29%	38%	32%	35%	34%	36%	30%	38%	38%	25%	39%
		F	EF	F			J	IJ	J		J										
d. Not at all important	474	42	72	214	134	12	168	216	49	7	34	52	136	28	43	79	79	17	16	14	10
	39%	42%	35%	44%	34%	44%	39%	37%	52%	33%	36%	35%	43%	41%	40%	29%	46%	46%	41%	44%	43%
				CE					GHK				P		P		LP	P			
e. Don't Know / No Answer	38	1	6	12	18	1	8	11	1	2	16	3	10	3	2	5	6	1	-	1	7
MEAN	1.99	1.88	1.94	1.86	2.18	2.07	1.98	1.97	1.80	2.67	2.13	2.03	1.90	1.96	1.99	2.19	1.87	1.73	1.95	1.97	1.78
					BCD					GHIK	I					MQR					
STANDARD DEVIATION	0.99	0.94	0.87	0.95	1.07	1.14	0.99	0.95	1.00	1.35	1.05	0.97	0.97	1.03	1.03	0.99	0.99	0.80	1.05	1.03	0.85
STANDARD ERROR	0.03	0.09	0.06	0.04	0.05	0.22	0.05	0.04	0.10	0.30	0.11	0.08	0.05	0.12	0.10	0.06	0.08	0.13	0.17	0.18	0.18

Concord Town Survey
<Unweighted> October 2018

9. How would you rate the overall quality of services provided by the Department of Planning and Land Management, which regulates matters related to buildings, zoning, health, natural resources protection, and historic preservation?
BASE = ALL RESPONDENTS

	Attend Town Meeting						Satisfaction w/Property Taxes					Local Issue that is a Priority									
	Total	Alwys	Often	Occsn	Never	DK/NA	Very Satis	Some Satis	NotVy Satis	Nt All Satis	DK/NA	Afford House	Pre Charc	Pub Safe	Roads	Schls	Taxes	Town Svc	Envir Consvr	Other	DK/NA
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)
Total	1254	102	211	499	414	28	436	588	96	23	111	152	325	71	110	279	177	38	39	33	30
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Total Answering	1096	95	195	455	331	20	392	524	89	20	71	125	301	61	101	233	154	32	38	31	20
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Top 2 NET =====	764	64	131	308	245	16	321	340	38	4	61	92	211	46	68	175	92	24	20	20	16
	70%	67%	67%	68%	74%	80%	82%	65%	43%	20%	86%	74%	70%	75%	67%	75%	60%	75%	53%	65%	80%
							HIJ	IJ	J		HIJ	QS	QS	QS		QS		S			QS
a. Excellent	253	25	52	97	75	4	153	71	8	-	21	35	69	14	20	66	21	8	9	6	5
	23%	26%	27%	21%	23%	20%	39%	14%	9%		30%	28%	23%	23%	20%	28%	14%	25%	24%	19%	25%
							HI				HI	Q	Q			Q					
b. Good	511	39	79	211	170	12	168	269	30	4	40	57	142	32	48	109	71	16	11	14	11
	47%	41%	41%	46%	51%	60%	43%	51%	34%	20%	56%	46%	47%	52%	48%	47%	46%	50%	29%	45%	55%
					C		J	GIJ			GIJ		S	S	S	S	S				
Bottom 2 NET =====	332	31	64	147	86	4	71	184	51	16	10	33	90	15	33	58	62	8	18	11	4
	30%	33%	33%	32%	26%	20%	18%	35%	57%	80%	14%	26%	30%	25%	33%	25%	40%	25%	47%	35%	20%
								GK	GHK	GHIK							LMNPU		LMNPRU		
c. Fair	240	21	42	115	60	2	53	141	33	6	7	26	67	11	25	41	48	3	9	6	4
	22%	22%	22%	25%	18%	10%	14%	27%	37%	30%	10%	21%	22%	18%	25%	18%	31%	9%	24%	19%	20%
				EF				GK	GK				R		R		LMNPR				
d. Poor	92	10	22	32	26	2	18	43	18	10	3	7	23	4	8	17	14	5	9	5	-
	8%	11%	11%	7%	8%	10%	5%	8%	20%	50%	4%	6%	8%	7%	8%	7%	9%	16%	24%	16%	
								G	GHK	GHIK									LMNOPQ		
e. Don't Know / No Answer	158	7	16	44	83	8	44	64	7	3	40	27	24	10	9	46	23	6	1	2	10
MEAN	2.84	2.83	2.83	2.82	2.89	2.90	3.16	2.70	2.31	1.70	3.11	2.96	2.85	2.92	2.79	2.96	2.64	2.84	2.53	2.68	3.05
							HIJ	IJ	J		HIJ	QS	QS	QS		QS					Q
STANDARD DEVIATION	0.87	0.94	0.95	0.85	0.84	0.85	0.83	0.80	0.90	0.80	0.75	0.85	0.86	0.82	0.85	0.87	0.83	0.99	1.11	0.98	0.69
STANDARD ERROR	0.03	0.10	0.07	0.04	0.05	0.19	0.04	0.04	0.10	0.18	0.09	0.08	0.05	0.11	0.08	0.06	0.07	0.17	0.18	0.18	0.15

Concord Town Survey
<Unweighted> October 2018

10. In terms of land-use and development, how would you rate your satisfaction with the way that Concord is being developed?
BASE = ALL RESPONDENTS

	Attend Town Meeting						Satisfaction w/Property Taxes					Local Issue that is a Priority									
	Total	Alwys	Often	Occsn	Never	DK/NA	Very Satis	Some Satis	NotVy Satis	Nt All Satis	DK/NA	Afford House	Pre Charc	Pub Safe	Roads	Schls	Taxes	Town Svc	Envir Consvr	Other	DK/NA
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)
Total	1254	102	211	499	414	28	436	588	96	23	111	152	325	71	110	279	177	38	39	33	30
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Total Answering	1198	101	206	482	386	23	418	569	94	22	95	143	317	67	108	267	169	37	38	30	22
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Top 2 NET =====	819	57	122	336	288	16	328	368	45	10	68	94	207	55	71	205	110	30	17	14	16
	68%	56%	59%	70%	75%	70%	78%	65%	48%	45%	72%	66%	65%	82%	66%	77%	65%	81%	45%	47%	73%
				BC	BC		HIJ	I			IJ	S	ST	MOQST L	S	MOQST L	S	LMQST			ST
a. Very satisfied	223	7	26	87	94	9	113	75	11	1	23	19	56	16	27	65	22	9	3	5	1
	19%	7%	13%	18%	24%	39%	27%	13%	12%	5%	24%	13%	18%	24%	25%	24%	13%	24%	8%	17%	5%
				B	BCD	BCD	HIJ				HIJ		SU	SU	LQSU	LMQSU		SU			
b. Somewhat satisfied	596	50	96	249	194	7	215	293	34	9	45	75	151	39	44	140	88	21	14	9	15
	50%	50%	47%	52%	50%	30%	51%	51%	36%	41%	47%	52%	48%	58%	41%	52%	52%	57%	37%	30%	68%
				F	F		I	I				T	T	OST		OT	T	T			MOST
Bottom 2 NET =====	379	44	84	146	98	7	90	201	49	12	27	49	110	12	37	62	59	7	21	16	6
	32%	44%	41%	30%	25%	30%	22%	35%	52%	55%	28%	34%	35%	18%	34%	23%	35%	19%	55%	53%	27%
		DE	DE					G	GHK	GK		NPR	NPR		NP		NPR		NOPQR LM	MNPRU	
c. Not very satisfied	281	29	69	116	64	3	69	157	27	6	22	36	86	8	28	49	43	6	11	8	6
	23%	29%	33%	24%	17%	13%	17%	28%	29%	27%	23%	25%	27%	12%	26%	18%	25%	16%	29%	27%	27%
		E	DEF	E				G	G			N	NP		N		N		N		
d. Not at all satisfied	98	15	15	30	34	4	21	44	22	6	5	13	24	4	9	13	16	1	10	8	-
	8%	15%	7%	6%	9%	17%	5%	8%	23%	27%	5%	9%	8%	6%	8%	5%	9%	3%	26%	27%	
		D							GHK	GHK									MNOPQR L	NOPQR LM	
e. Don't Know / No Answer	56	1	5	17	28	5	18	19	2	1	16	9	8	4	2	12	8	1	1	3	8
MEAN	2.79	2.49	2.65	2.82	2.90	2.91	3.00	2.70	2.36	2.23	2.91	2.70	2.75	3.00	2.82	2.96	2.69	3.03	2.26	2.37	2.77
				BC	BC	B	HIJ	IJ			HIJ	S	ST	LMQST	ST	LMQST	S	LQST			S
STANDARD DEVIATION	0.84	0.83	0.79	0.80	0.87	1.12	0.80	0.79	0.97	0.92	0.83	0.81	0.83	0.78	0.91	0.79	0.82	0.73	0.95	1.07	0.53
STANDARD ERROR	0.02	0.08	0.06	0.04	0.04	0.23	0.04	0.03	0.10	0.20	0.08	0.07	0.05	0.10	0.09	0.05	0.06	0.12	0.15	0.19	0.11

Concord Town Survey
<Unweighted> October 2018

11. How would you rate the overall quality of services provided by the Concord Free Public Library?
BASE = ALL RESPONDENTS

	Attend Town Meeting						Satisfaction w/Property Taxes					Local Issue that is a Priority									
	Total	Alwys	Often	Occsn	Never	DK/NA	Very Satis	Some Satis	NotVy Satis	Nt All Satis	DK/NA	Afford House	Pre Charc	Pub Safe	Roads	Schls	Taxes	Town Svc	Envir Consvr	Other	DK/NA
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)
Total	1254	102	211	499	414	28	436	588	96	23	111	152	325	71	110	279	177	38	39	33	30
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Total Answering	1195	100	205	484	380	26	418	567	87	20	103	150	318	64	101	269	162	37	38	29	27
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Top 2 NET =====	1164	96	203	474	366	25	413	551	82	17	101	146	312	63	97	261	156	36	38	28	27
	97%	96%	99%	98%	96%	96%	99%	97%	94%	85%	98%	97%	98%	98%	96%	97%	96%	97%	100%	97%	100%
			E																LMOPQ		LMOPQ
a. Excellent	932	85	168	380	281	18	365	416	53	13	85	121	261	48	78	204	117	29	30	22	22
	78%	85%	82%	79%	74%	69%	87%	73%	61%	65%	83%	81%	82%	75%	77%	76%	72%	78%	79%	76%	81%
		E	E				HIJ	I			HI		Q								
b. Good	232	11	35	94	85	7	48	135	29	4	16	25	51	15	19	57	39	7	8	6	5
	19%	11%	17%	19%	22%	27%	11%	24%	33%	20%	16%	17%	16%	23%	19%	21%	24%	19%	21%	21%	19%
				B	B			GK	GK								M				
Bottom 2 NET =====	31	4	2	10	14	1	5	16	5	3	2	4	6	1	4	8	6	1	-	1	-
	3%	4%	1%	2%	4%	4%	1%	3%	6%	15%	2%	3%	2%	2%	4%	3%	4%	3%		3%	
					C																
c. Fair	22	3	2	6	10	1	3	15	2	1	1	2	4	-	2	7	5	1	-	1	-
	2%	3%	1%	1%	3%	4%	1%	3%	2%	5%	1%	1%	1%		2%	3%	3%	3%		3%	
								G													
d. Poor	9	1	-	4	4	-	2	1	3	2	1	2	2	1	2	1	1	-	-	-	-
	1%	1%		1%	1%		%	%	3%	10%	1%	1%	1%	2%	2%	%	1%				
e. Don't Know / No Answer	59	2	6	15	34	2	18	21	9	3	8	2	7	7	9	10	15	1	1	4	3
MEAN	3.75	3.80	3.81	3.76	3.69	3.65	3.86	3.70	3.52	3.40	3.80	3.77	3.80	3.72	3.71	3.72	3.68	3.76	3.79	3.72	3.81
			E				HIJ	IJ			IJ		Q								
STANDARD DEVIATION	0.52	0.53	0.42	0.51	0.57	0.56	0.41	0.52	0.71	0.99	0.49	0.54	0.48	0.55	0.61	0.52	0.56	0.49	0.41	0.53	0.40
STANDARD ERROR	0.02	0.05	0.03	0.02	0.03	0.11	0.02	0.02	0.08	0.22	0.05	0.04	0.03	0.07	0.06	0.03	0.04	0.08	0.07	0.10	0.08

Concord Town Survey
<Unweighted> October 2018

12. What types of lectures on current events would you like to attend, if they were offered by the Library?
BASE = ALL RESPONDENTS

	Attend Town Meeting						Satisfaction w/Property Taxes					Local Issue that is a Priority									
	Total	Alwys	Often	Occsn	Never	DK/NA	Very Satis	Some Satis	NotVy Satis	Nt All Satis	DK/NA	Afford House	Pre Charc	Pub Safe	Roads	Schls	Taxes	Town Svc	Envir Consvr	Other	DK/NA
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)
Total	1254	102	211	499	414	28	436	588	96	23	111	152	325	71	110	279	177	38	39	33	30
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Total Answering	916	78	162	362	292	22	325	416	70	17	88	114	237	59	83	200	119	28	34	26	16
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
a. Community Issues	301	31	58	117	89	6	117	135	19	6	24	37	89	18	21	69	36	9	12	7	3
	33%	40%	36%	32%	30%	27%	36%	32%	27%	35%	27%	32%	38%	31%	25%	35%	30%	32%	35%	27%	19%
													O								
d. World Affairs	267	20	56	105	80	6	105	111	26	4	21	34	77	14	20	51	39	9	9	10	4
	29%	26%	35%	29%	27%	27%	32%	27%	37%	24%	24%	30%	32%	24%	24%	26%	33%	32%	26%	38%	25%
c. Science and Technology	199	23	33	73	65	5	67	94	16	4	18	22	41	16	24	47	22	6	8	8	5
	22%	29%	20%	20%	22%	23%	21%	23%	23%	24%	20%	19%	17%	27%	29%	24%	18%	21%	24%	31%	31%
															M						
b. Health and Wellness	149	4	15	67	58	5	36	76	9	3	25	21	30	11	18	33	22	4	5	1	4
	16%	5%	9%	19%	20%	23%	11%	18%	13%	18%	28%	18%	13%	19%	22%	17%	18%	14%	15%	4%	25%
				BC	BC			G			GHI	T	T	T	T	T	T				
e. Don't Know / No Answer	338	24	49	137	122	6	111	172	26	6	23	38	88	12	27	79	58	10	5	7	14

Concord Town Survey
<Unweighted> October 2018

13. How would you rate the overall quality of services provided by the Senior Services Division / Council on Aging, which includes social / recreational programming, nursing services, transportation services and clinical social work?
BASE = ALL RESPONDENTS

	Attend Town Meeting						Satisfaction w/Property Taxes					Local Issue that is a Priority									
	Total	Alwys	Often	Occsn	Never	DK/NA	Very Satis	Some Satis	NotVy Satis	Nt All Satis	DK/NA	Afford House	Pre Charc	Pub Safe	Roads	Schls	Taxes	Town Svc	Envir Consvr	Other	DK/NA
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)
Total	1254	102	211	499	414	28	436	588	96	23	111	152	325	71	110	279	177	38	39	33	30
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Total Answering	476	47	90	200	129	10	160	218	36	9	53	78	133	31	38	48	93	17	7	14	17
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Top 2 NET =====	437	42	83	184	119	9	152	199	30	5	51	75	123	30	34	45	82	15	7	11	15
	92%	89%	92%	92%	92%	90%	95%	91%	83%	56%	96%	96%	92%	97%	89%	94%	88%	88%	100%	79%	88%
							J	J			J	Q							MOQ		
a. Excellent	284	27	57	115	79	6	112	115	14	4	39	47	87	18	23	28	52	12	3	5	9
	60%	57%	63%	58%	61%	60%	70%	53%	39%	44%	74%	60%	65%	58%	61%	58%	56%	71%	43%	36%	53%
							HI				HI		T					T			
b. Good	153	15	26	69	40	3	40	84	16	1	12	28	36	12	11	17	30	3	4	6	6
	32%	32%	29%	35%	31%	30%	25%	39%	44%	11%	23%	36%	27%	39%	29%	35%	32%	18%	57%	43%	35%
							GJK	GJK													
Bottom 2 NET =====	39	5	7	16	10	1	8	19	6	4	2	3	10	1	4	3	11	2	-	3	2
	8%	11%	8%	8%	8%	10%	5%	9%	17%	44%	4%	4%	8%	3%	11%	6%	12%	12%		21%	12%
										GHK							L				
c. Fair	27	3	5	12	6	1	4	14	6	2	1	2	8	1	2	3	7	-	-	2	2
	6%	6%	6%	6%	5%	10%	3%	6%	17%	22%	2%	3%	6%	3%	5%	6%	8%			14%	12%
									GK												
d. Poor	12	2	2	4	4	-	4	5	-	2	1	1	2	-	2	-	4	2	-	1	-
	3%	4%	2%	2%	3%		3%	2%		22%	2%	1%	2%		5%		4%	12%		7%	
e. Don't use service	524	33	87	213	183	8	186	250	37	10	41	52	137	28	49	144	59	15	21	10	9
f. Don't Know / No Answer	254	22	34	86	102	10	90	120	23	4	17	22	55	12	23	87	25	6	11	9	4
MEAN	3.49	3.43	3.53	3.48	3.50	3.50	3.63	3.42	3.22	2.78	3.68	3.55	3.56	3.55	3.45	3.52	3.40	3.47	3.43	3.07	3.41
							HIJ	J			HIJ	T	T	T		T					
STANDARD DEVIATION	0.72	0.80	0.71	0.70	0.73	0.71	0.66	0.72	0.72	1.30	0.61	0.62	0.68	0.57	0.83	0.62	0.81	1.01	0.53	0.92	0.71
STANDARD ERROR	0.03	0.12	0.07	0.05	0.06	0.22	0.05	0.05	0.12	0.43	0.08	0.07	0.06	0.10	0.13	0.09	0.08	0.24	0.20	0.25	0.17

Concord Town Survey
<Unweighted> October 2018

14. How would you rate the overall quality of services provided by the Concord Police Department?
BASE = ALL RESPONDENTS

	Attend Town Meeting						Satisfaction w/Property Taxes					Local Issue that is a Priority									
	Total	Alwys	Often	Occsn	Never	DK/NA	Very Satis	Some Satis	NotVy Satis	Nt All Satis	DK/NA	Afford House	Pre Charc	Pub Safe	Roads	Schls	Taxes	Town Svc	Envir Consvr	Other	DK/NA
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)
Total	1254	102	211	499	414	28	436	588	96	23	111	152	325	71	110	279	177	38	39	33	30
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Total Answering	1160	95	200	480	369	16	409	553	88	21	89	133	311	69	100	253	168	35	36	28	27
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Top 2 NET =====	1122	93	194	464	355	16	401	534	81	18	88	128	306	67	94	246	159	35	34	28	25
	97%	98%	97%	97%	96%	100%	98%	97%	92%	86%	99%	96%	98%	97%	94%	97%	95%	100%	94%	100%	93%
						CDE	I				I		Q					LMOPQ		LMOPQ	
a. Excellent	762	72	145	310	224	11	326	322	45	9	60	85	224	46	59	170	104	22	21	18	13
	66%	76%	73%	65%	61%	69%	80%	58%	51%	43%	67%	64%	72%	67%	59%	67%	62%	63%	58%	64%	48%
		DE	DE				HIJK				IJ		OQU								
b. Good	360	21	49	154	131	5	75	212	36	9	28	43	82	21	35	76	55	13	13	10	12
	31%	22%	25%	32%	36%	31%	18%	38%	41%	43%	31%	32%	26%	30%	35%	30%	33%	37%	36%	36%	44%
				BC	BC			G	G	G	G										
Bottom 2 NET =====	38	2	6	16	14	-	8	19	7	3	1	5	5	2	6	7	9	-	2	-	2
	3%	2%	3%	3%	4%		2%	3%	8%	14%	1%	4%	2%	3%	6%	3%	5%		6%		7%
									GK								M				
c. Fair	30	2	6	14	8	-	7	16	5	1	1	4	3	2	5	6	6	-	2	-	2
	3%	2%	3%	3%	2%		2%	3%	6%	5%	1%	3%	1%	3%	5%	2%	4%		6%		7%
d. Poor	8	-	-	2	6	-	1	3	2	2	-	1	2	-	1	1	3	-	-	-	-
	1%			2%	2%		1%	1%	2%	10%		1%	1%		1%	1%	2%				
				2%	2%		1%	1%	2%	10%		1%	1%		1%	1%	2%				
e. Don't Know / No Answer	94	7	11	19	45	12	27	35	8	2	22	19	14	2	10	26	9	3	3	5	3
MEAN	3.62	3.74	3.70	3.61	3.55	3.69	3.78	3.54	3.41	3.19	3.66	3.59	3.70	3.64	3.52	3.64	3.55	3.63	3.53	3.64	3.41
		DE	E				HIJK	J			IJ		OQU			U					
STANDARD DEVIATION	0.57	0.49	0.52	0.57	0.62	0.48	0.47	0.58	0.71	0.93	0.50	0.59	0.52	0.54	0.64	0.55	0.65	0.49	0.61	0.49	0.64
STANDARD ERROR	0.02	0.05	0.04	0.03	0.03	0.12	0.02	0.02	0.08	0.20	0.05	0.05	0.03	0.07	0.06	0.03	0.05	0.08	0.10	0.09	0.12

Concord Town Survey
<Unweighted> October 2018

15. How would you rate the overall quality of services provided by the Concord Fire Department?
BASE = ALL RESPONDENTS

	Attend Town Meeting						Satisfaction w/Property Taxes					Local Issue that is a Priority									
	Total	Alwys	Often	Occsn	Never	DK/NA	Very Satis	Some Satis	NotVy Satis	Nt All Satis	DK/NA	Afford House	Pre Charc	Pub Safe	Roads	Schls	Taxes	Town Svc	Envir Consrv	Other	DK/NA
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)
Total	1254	102	211	499	414	28	436	588	96	23	111	152	325	71	110	279	177	38	39	33	30
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Total Answering	1088	91	180	454	345	18	380	517	83	19	89	129	294	67	94	228	162	34	31	25	24
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Top 2 NET =====	1076	90	179	449	340	18	376	513	80	19	88	128	291	67	90	227	161	32	31	25	24
	99%	99%	99%	99%	99%	100%	99%	99%	96%	100%	99%	99%	99%	100%	96%	100%	99%	94%	100%	100%	100%
						DE				GH				O					O	O	O
a. Excellent	842	80	148	353	249	12	340	371	45	15	71	97	247	52	66	173	121	26	23	18	19
	77%	88%	82%	78%	72%	67%	89%	72%	54%	79%	80%	75%	84%	78%	70%	76%	75%	76%	74%	72%	79%
		DE	E				HIK	I		I	I		LOPQ								
b. Good	234	10	31	96	91	6	36	142	35	4	17	31	44	15	24	54	40	6	8	7	5
	22%	11%	17%	21%	26%	33%	9%	27%	42%	21%	19%	24%	15%	22%	26%	24%	25%	18%	26%	28%	21%
				B	BC			G	GHK		G	M			M	M	M				
Bottom 2 NET =====	12	1	1	5	5	-	4	4	3	-	1	1	3	-	4	1	1	2	-	-	-
	1%	1%	1%	1%	1%		1%	1%	4%		1%	1%	1%		4%	1%	1%	6%			
c. Fair	10	1	-	5	4	-	4	3	2	-	1	1	3	-	3	1	-	2	-	-	-
	1%	1%		1%	1%		1%	1%	2%		1%	1%	1%		3%	1%		6%			
d. Poor	2	-	1	-	1	-	-	1	1	-	-	-	-	-	1	-	1	-	-	-	-
	1%		1%		1%			1%	1%						1%		1%				
e. Don't Know / No Answer	166	11	31	45	69	10	56	71	13	4	22	23	31	4	16	51	15	4	8	8	6
MEAN	3.76	3.87	3.81	3.77	3.70	3.67	3.88	3.71	3.49	3.79	3.79	3.74	3.83	3.78	3.65	3.75	3.73	3.71	3.74	3.72	3.79
		DEF	E				HIK	I		I	I		OPQ								
STANDARD DEVIATION	0.46	0.37	0.43	0.45	0.50	0.49	0.35	0.48	0.61	0.42	0.44	0.46	0.40	0.42	0.60	0.44	0.48	0.58	0.44	0.46	0.41
STANDARD ERROR	0.01	0.04	0.03	0.02	0.03	0.11	0.02	0.02	0.07	0.10	0.05	0.04	0.02	0.05	0.06	0.03	0.04	0.10	0.08	0.09	0.08

Concord Town Survey
<Unweighted> October 2018

16. How would you rate the overall quality of services provided by Concord Public Works?
BASE = ALL RESPONDENTS

	Attend Town Meeting						Satisfaction w/Property Taxes					Local Issue that is a Priority									
	Total	Alwys	Often	Occsn	Never	DK/NA	Very Satis	Some Satis	NotVy Satis	Nt All Satis	DK/NA	Afford House	Pre Charc	Pub Safe	Roads	Schls	Taxes	Town Svc	Envir Consvr	Other	DK/NA
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)
Total	1254	102	211	499	414	28	436	588	96	23	111	152	325	71	110	279	177	38	39	33	30
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Total Answering	1234	101	208	495	406	24	433	583	94	23	101	149	322	69	107	274	175	37	39	33	29
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Top 2 NET =====	998	89	178	401	313	17	408	456	40	6	88	130	277	59	67	231	122	29	35	23	25
	81%	88%	86%	81%	77%	71%	94%	78%	43%	26%	87%	87%	86%	86%	63%	84%	70%	78%	90%	70%	86%
		E	E				HIJK	IJ			HIJ	OQT	OQT	OQ		OQ			OQT		OQ
a. Excellent	467	50	92	183	134	8	264	154	9	3	37	61	146	20	26	104	50	16	20	12	12
	38%	50%	44%	37%	33%	33%	61%	26%	10%	13%	37%	41%	45%	29%	24%	38%	29%	43%	51%	36%	41%
		DE	E				HIJK	I			HIJ	OQ	NOQ			OQ		0	NOQ		
b. Good	531	39	86	218	179	9	144	302	31	3	51	69	131	39	41	127	72	13	15	11	13
	43%	39%	41%	44%	44%	38%	33%	52%	33%	13%	50%	46%	41%	57%	38%	46%	41%	35%	38%	33%	45%
							J	GIJ	J		GIJ			MOQRT							
Bottom 2 NET =====	236	12	30	94	93	7	25	127	54	17	13	19	45	10	40	43	53	8	4	10	4
	19%	12%	14%	19%	23%	29%	6%	22%	57%	74%	13%	13%	14%	14%	37%	16%	30%	22%	10%	30%	14%
					BC			GK	GHK	GHK	G				MNPSU L		MNPSU L			LMS	
c. Fair	190	11	27	73	75	4	24	102	45	11	8	16	41	8	27	33	44	6	4	9	2
	15%	11%	13%	15%	18%	17%	6%	17%	48%	48%	8%	11%	13%	12%	25%	12%	25%	16%	10%	27%	7%
					B			GK	GHK	GHK					MNPSU L		MNPSU L			LU	
d. Poor	46	1	3	21	18	3	1	25	9	6	5	3	4	2	13	10	9	2	-	1	2
	4%	1%	1%	4%	4%	13%	1%	4%	10%	26%	5%	2%	1%	3%	12%	4%	5%	5%		3%	7%
				BC	BC			G	G	GHK	G				MNPQT L		M				
e. Don't Know / No Answer	20	1	3	4	8	4	3	5	2	-	10	3	3	2	3	5	2	1	-	-	1
MEAN	3.15	3.37	3.28	3.14	3.06	2.92	3.55	3.00	2.43	2.13	3.19	3.26	3.30	3.12	2.75	3.19	2.93	3.16	3.41	3.03	3.21
		DEF	DEF				HIJK	IJ			HIJ	OQ	OQT	0		OQ		0	NOQT		0
STANDARD DEVIATION	0.81	0.72	0.74	0.82	0.83	1.02	0.61	0.78	0.80	0.97	0.78	0.73	0.74	0.72	0.96	0.78	0.86	0.90	0.68	0.88	0.86
STANDARD ERROR	0.02	0.07	0.05	0.04	0.04	0.21	0.03	0.03	0.08	0.20	0.08	0.06	0.04	0.09	0.09	0.05	0.07	0.15	0.11	0.15	0.16

Concord Town Survey
<Unweighted> October 2018

17. How would you rate your satisfaction with the maintenance of Town roads?
BASE = ALL RESPONDENTS

	Attend Town Meeting						Satisfaction w/Property Taxes					Local Issue that is a Priority									
	Total	Alwys	Often	Occsn	Never	DK/NA	Very Satis	Some Satis	NotVy Satis	Nt All Satis	DK/NA	Afford House	Pre Charc	Pub Safe	Roads	Schls	Taxes	Town Svc	Envir Consvr	Other	DK/NA
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)
Total	1254	102	211	499	414	28	436	588	96	23	111	152	325	71	110	279	177	38	39	33	30
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Total Answering	1249	102	211	497	413	26	434	588	96	23	108	152	325	71	110	276	177	37	39	33	29
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Top 2 NET =====	982	86	172	379	323	22	392	444	46	12	88	124	273	61	45	233	128	31	35	27	25
	79%	84%	82%	76%	78%	85%	90%	76%	48%	52%	81%	82%	84%	86%	41%	84%	72%	84%	90%	82%	86%
		D					HIJK	IJ			IJ	OQ	OQ	OQ		OQ	0	0	OQ	0	0
a. Very satisfied	305	29	54	111	101	10	162	99	7	1	36	42	94	16	10	67	34	8	16	10	8
	24%	28%	26%	22%	24%	38%	37%	17%	7%	4%	33%	28%	29%	23%	9%	24%	19%	22%	41%	30%	28%
							HIJ	IJ			HIJ	0	OQ	0		0	0		NOPQ	0	0
b. Somewhat satisfied	677	57	118	268	222	12	230	345	39	11	52	82	179	45	35	166	94	23	19	17	17
	54%	56%	56%	54%	54%	46%	53%	59%	41%	48%	48%	54%	55%	63%	32%	60%	53%	62%	49%	52%	59%
							I	IK				0	0	0		0	0	0		0	0
Bottom 2 NET =====	267	16	39	118	90	4	42	144	50	11	20	28	52	10	65	43	49	6	4	6	4
	21%	16%	18%	24%	22%	15%	10%	24%	52%	48%	19%	18%	16%	14%	59%	16%	28%	16%	10%	18%	14%
				B				G	GHK	GHK	G				QRSTU LMNP		LMNPS				
c. Not very satisfied	202	15	33	82	70	2	35	110	35	5	17	21	45	9	41	34	36	5	3	5	3
	16%	15%	16%	16%	17%	8%	8%	19%	36%	22%	16%	14%	14%	13%	37%	12%	20%	14%	8%	15%	10%
								G	GHK		G				QRSTU LMNP		PS				
d. Not at all satisfied	65	1	6	36	20	2	7	34	15	6	3	7	7	1	24	9	13	1	1	1	1
	5%	1%	3%	7%	5%	8%	2%	6%	16%	26%	3%	5%	2%	1%	22%	3%	7%	3%	3%	3%	3%
				BC	B			G	GHK	GHK					QRSTU LMNP		MN				
e. Don't Know / No Answer	5	-	-	2	1	2	2	-	-	-	3	-	-	-	-	3	-	1	-	-	1
MEAN	2.98	3.12	3.04	2.91	2.98	3.15	3.26	2.87	2.40	2.30	3.12	3.05	3.11	3.07	2.28	3.05	2.84	3.03	3.28	3.09	3.10
		D	D				HIJ	IJ			HIJ	OQ	OQ	OQ		OQ	0	0	OQ	0	0
STANDARD DEVIATION	0.78	0.68	0.73	0.82	0.78	0.88	0.67	0.75	0.84	0.93	0.77	0.77	0.71	0.64	0.91	0.70	0.82	0.69	0.72	0.77	0.72
STANDARD ERROR	0.02	0.07	0.05	0.04	0.04	0.17	0.03	0.03	0.09	0.19	0.07	0.06	0.04	0.08	0.09	0.04	0.06	0.11	0.12	0.13	0.13

Concord Town Survey
<Unweighted> October 2018

18. How would you rate your satisfaction with the Town's snow plowing and winter maintenance?
BASE = ALL RESPONDENTS

	Attend Town Meeting						Satisfaction w/Property Taxes					Local Issue that is a Priority									
	Total	Alwys	Often	Occsn	Never	DK/NA	Very Satis	Some Satis	NotVy Satis	Nt All Satis	DK/NA	Afford House	Pre Charc	Pub Safe	Roads	Schls	Taxes	Town Svc	Envir Consrv	Other	DK/NA
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)
Total	1254	102	211	499	414	28	436	588	96	23	111	152	325	71	110	279	177	38	39	33	30
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Total Answering	1224	100	209	493	401	21	429	578	95	22	100	150	316	70	107	271	175	36	39	32	28
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Top 2 NET =====	1112	94	194	453	353	18	419	510	76	12	95	139	290	65	94	255	140	33	38	31	27
	91%	94%	93%	92%	88%	86%	98%	88%	80%	55%	95%	93%	92%	93%	88%	94%	80%	92%	97%	97%	96%
		E	E				HIJ	J	J		HIJ	Q	Q	Q		Q		Q	OQ	OQ	Q
a. Very satisfied	658	61	129	253	208	7	303	269	26	7	53	90	180	42	49	148	75	17	27	19	11
	54%	61%	62%	51%	52%	33%	71%	47%	27%	32%	53%	60%	57%	60%	46%	55%	43%	47%	69%	59%	39%
		F	DEF				HIJK	I			I	OQU	OQ	Q		Q			OQRU		
b. Somewhat satisfied	454	33	65	200	145	11	116	241	50	5	42	49	110	23	45	107	65	16	11	12	16
	37%	33%	31%	41%	36%	52%	27%	42%	53%	23%	42%	33%	35%	33%	42%	39%	37%	44%	28%	38%	57%
				C				GJ	GHJ		G										LMNQS
Bottom 2 NET =====	112	6	15	40	48	3	10	68	19	10	5	11	26	5	13	16	35	3	1	1	1
	9%	6%	7%	8%	12%	14%	2%	12%	20%	45%	5%	7%	8%	7%	12%	6%	20%	8%	3%	3%	4%
					BC			GK	GK	GHIK					ST		PRSTU LMN				
c. Not very satisfied	84	6	13	29	34	2	9	55	14	2	4	10	21	2	11	11	25	1	1	1	1
	7%	6%	6%	6%	8%	10%	2%	10%	15%	9%	4%	7%	7%	3%	10%	4%	14%	3%	3%	3%	4%
								GK	GK						NPS		PRSTU LMN				
d. Not at all satisfied	28	-	2	11	14	1	1	13	5	8	1	1	5	3	2	5	10	2	-	-	-
	2%		1%	2%	3%	5%	1%	2%	5%	36%	1%	1%	2%	4%	2%	2%	6%	6%			
					C			G	G	GHIK							LMP				
e. Don't Know / No Answer	30	2	2	6	13	7	7	10	1	1	11	2	9	1	3	8	2	2	-	1	2
MEAN	3.42	3.55	3.54	3.41	3.36	3.14	3.68	3.33	3.02	2.50	3.47	3.52	3.47	3.49	3.32	3.47	3.17	3.33	3.67	3.56	3.36
		EF	DEF				HIJK	IJ	J		IJ	OQ	Q	Q		Q			OQRU	Q	
STANDARD DEVIATION	0.72	0.61	0.66	0.70	0.78	0.79	0.52	0.74	0.80	1.30	0.63	0.65	0.69	0.76	0.73	0.67	0.88	0.79	0.53	0.56	0.56
STANDARD ERROR	0.02	0.06	0.05	0.03	0.04	0.17	0.03	0.03	0.08	0.28	0.06	0.05	0.04	0.09	0.07	0.04	0.07	0.13	0.08	0.10	0.11

Concord Town Survey
<Unweighted> October 2018

19. How would you rate your satisfaction with the Town's water service?
BASE = ALL RESPONDENTS

	Attend Town Meeting						Satisfaction w/Property Taxes					Local Issue that is a Priority									
	Total	Alwys	Often	Occsn	Never	DK/NA	Very Satis	Some Satis	NotVy Satis	Nt All Satis	DK/NA	Afford House	Pre Charc	Pub Safe	Roads	Schls	Taxes	Town Svc	Envir Consvr	Other	DK/NA
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)
Total	1254	102	211	499	414	28	436	588	96	23	111	152	325	71	110	279	177	38	39	33	30
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Total Answering	1156	96	198	469	373	20	409	554	87	22	84	140	304	60	100	258	168	33	36	30	27
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Top 2 NET =====	1104	96	192	452	346	18	401	530	80	15	78	134	295	57	93	246	156	33	36	27	27
	96%	100%	97%	96%	93%	90%	98%	96%	92%	68%	93%	96%	97%	95%	93%	95%	93%	100%	100%	90%	100%
		CDE	E	E			HIJ	J	J		J							LMOPQ	LMOPQ		LMOPQ
a. Very satisfied	795	84	153	320	227	11	349	351	37	8	50	87	237	40	63	174	109	25	24	18	18
	69%	88%	77%	68%	61%	55%	85%	63%	43%	36%	60%	62%	78%	67%	63%	67%	65%	76%	67%	60%	67%
		CDEF	DE	E			HIJK	IJ			IJ		LOPQ								
b. Somewhat satisfied	309	12	39	132	119	7	52	179	43	7	28	47	58	17	30	72	47	8	12	9	9
	27%	13%	20%	28%	32%	35%	13%	32%	49%	32%	33%	34%	19%	28%	30%	28%	28%	24%	33%	30%	33%
				BC	BC	B		G	GHK		G	M			M	M	M				
Bottom 2 NET =====	52	-	6	17	27	2	8	24	7	7	6	6	9	3	7	12	12	-	-	3	-
	4%		3%	4%	7%	10%	2%	4%	8%	32%	7%	4%	3%	5%	7%	5%	7%			10%	
					CD			G	G	GHIK											
c. Not very satisfied	34	-	4	15	14	1	6	16	4	4	4	4	8	1	4	8	6	-	-	3	-
	3%		2%	3%	4%	5%	1%	3%	5%	18%	5%	3%	3%	2%	4%	3%	4%			10%	
										G											
d. Not at all satisfied	18	-	2	2	13	1	2	8	3	3	2	2	1	2	3	4	6	-	-	-	-
	2%		1%	1%	3%	5%	1%	1%	3%	14%	2%	1%	1%	3%	3%	2%	4%				
					CD												M				
e. Don't Know / No Answer	98	6	13	30	41	8	27	34	9	1	27	12	21	11	10	21	9	5	3	3	3
MEAN	3.63	3.88	3.73	3.64	3.50	3.40	3.83	3.58	3.31	2.91	3.50	3.56	3.75	3.58	3.53	3.61	3.54	3.76	3.67	3.50	3.67
		CDEF	EF	E			HIJK	IJ	J		J		NOPQT								
													L								
STANDARD DEVIATION	0.62	0.33	0.55	0.57	0.73	0.82	0.45	0.62	0.72	1.06	0.70	0.63	0.51	0.70	0.72	0.63	0.73	0.44	0.48	0.68	0.48
STANDARD ERROR	0.02	0.03	0.04	0.03	0.04	0.18	0.02	0.03	0.08	0.23	0.08	0.05	0.03	0.09	0.07	0.04	0.06	0.08	0.08	0.12	0.09

Concord Town Survey
<Unweighted> October 2018

20. Please indicate your consideration of the price of - Water Service?
BASE = ALL RESPONDENTS

	Attend Town Meeting						Satisfaction w/Property Taxes					Local Issue that is a Priority									
	Total	Alwys	Often	Occsn	Never	DK/NA	Very Satis	Some Satis	NotVy Satis	Nt All Satis	DK/NA	Afford House	Pre Charc	Pub Safe	Roads	Schls	Taxes	Town Svc	Envir Consvr	Other	DK/NA
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)
Total	1254	102	211	499	414	28	436	588	96	23	111	152	325	71	110	279	177	38	39	33	30
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Total Answering	1012	87	183	418	306	18	368	510	79	23	32	103	267	54	81	236	158	30	31	27	25
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
a. Good Bargain	165	19	31	69	44	2	79	70	6	3	7	20	46	8	16	25	25	8	9	5	3
	16%	22%	17%	17%	14%	11%	21%	14%	8%	13%	22%	19%	17%	15%	20%	11%	16%	27%	29%	19%	12%
							HI					P	P						P		
b. Reasonably Priced	721	61	145	298	206	11	267	370	52	9	23	74	195	38	53	183	103	18	21	16	20
	71%	70%	79%	71%	67%	61%	73%	73%	66%	39%	72%	72%	73%	70%	65%	78%	65%	60%	68%	59%	80%
			DE				J	J	J		J					OQ					
c. Excessively Price	126	7	7	51	56	5	22	70	21	11	2	9	26	8	12	28	30	4	1	6	2
	12%	8%	4%	12%	18%	28%	6%	14%	27%	48%	6%	9%	10%	15%	15%	12%	19%	13%	3%	22%	8%
				C	BCD	C		G	GHK	GHK				S	S	S	LMS			S	
d. Don't Use Service	79	7	8	26	37	1	21	24	7	-	27	15	21	8	10	12	6	3	2	1	1
e. Don't Know / No Answer	163	8	20	55	71	9	47	54	10	-	52	34	37	9	19	31	13	5	6	5	4

Concord Town Survey
<Unweighted> October 2018

21. Please indicate your consideration of the price of - Sewer Service?
BASE = ALL RESPONDENTS

	Attend Town Meeting						Satisfaction w/Property Taxes					Local Issue that is a Priority									
	Total	Alwys	Often	Occsn	Never	DK/NA	Very Satis	Some Satis	NotVy Satis	Nt All Satis	DK/NA	Afford House	Pre Charc	Pub Safe	Roads	Schls	Taxes	Town Svc	Envir Conscr	Other	DK/NA
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)
Total	1254	102	211	499	414	28	436	588	96	23	111	152	325	71	110	279	177	38	39	33	30
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Total Answering	476	40	80	195	155	6	188	226	36	14	12	47	144	23	30	115	66	11	17	14	9
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
a. Good Bargain	59	7	11	23	16	2	32	19	1	2	5	6	21	4	5	6	7	2	4	3	1
	12%	18%	14%	12%	10%	33%	17% HI	8%	3%	14%	42% HI	13%	15% P	17%	17%	5%	11%	18%	24%	21%	11%
b. Reasonably Priced	346	30	62	147	104	3	145	168	25	2	6	34	115	15	18	96	37	8	9	7	7
	73%	75%	78%	75%	67%	50%	77% J	74% J	69% J	14%	50% J	72%	80% OQST	65%	60%	83% OQST	56%	73%	53%	50%	78%
c. Excessively Price	71	3	7	25	35	1	11	39	10	10	1	7	8	4	7	13	22	1	4	4	1
	15%	8%	9%	13%	23% BCD	17%	6%	17% G	28% G	71% GHIK	8%	15%	6%	17%	23% M	11% LMPR	33%	9%	24%	29%	11%
d. Don't Use Service	542	46	102	221	163	10	180	282	40	6	34	66	120	36	57	118	84	19	15	13	14
e. Don't Know / No Answer	236	16	29	83	96	12	68	80	20	3	65	39	61	12	23	46	27	8	7	6	7

Concord Town Survey
<Unweighted> October 2018

22. Please indicate your consideration of the price of - Trash and Recycling Pickup provided by the Town?
BASE = ALL RESPONDENTS

	Attend Town Meeting						Satisfaction w/Property Taxes					Local Issue that is a Priority									
	Total	Alwys	Often	Occsn	Never	DK/NA	Very Satis	Some Satis	NotVy Satis	Nt All Satis	DK/NA	Afford House	Pre Charc	Pub Safe	Roads	Schls	Taxes	Town Svc	Envir Consvr	Other	DK/NA
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)
Total	1254	102	211	499	414	28	436	588	96	23	111	152	325	71	110	279	177	38	39	33	30
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Total Answering	912	86	159	368	282	17	342	450	68	20	32	97	241	43	74	226	131	27	31	23	19
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
a. Good Bargain	102	22	17	37	22	4	52	40	1	2	7	12	37	3	12	14	7	1	7	6	3
	11%	26%	11%	10%	8%	24%	15%	9%	1%	10%	22%	12%	15%	7%	16%	6%	5%	4%	23%	26%	16%
		CDE					HI	I			I		PQR		PQR				PQR	PQR	
b. Reasonably Priced	585	50	114	245	170	6	243	284	34	6	18	71	164	26	45	146	68	21	19	14	11
	64%	58%	72%	67%	60%	35%	71%	63%	50%	30%	56%	73%	68%	60%	61%	65%	52%	78%	61%	61%	58%
			BEF	F	F		HIJ	IJ				Q	Q			Q		Q			
c. Excessively Price	225	14	28	86	90	7	47	126	33	12	7	14	40	14	17	66	56	5	5	3	5
	25%	16%	18%	23%	32%	41%	14%	28%	49%	60%	22%	14%	17%	33%	23%	29%	43%	19%	16%	13%	26%
					BCD	B		G	GHK	GHK				LM		LMT	OPRST				
																	LM				
d. Don't Use Service	239	10	38	95	91	5	71	105	23	3	37	35	62	17	25	37	36	8	5	7	7
e. Don't Know / No Answer	103	6	14	36	41	6	23	33	5	-	42	20	22	11	11	16	10	3	3	3	4

Concord Town Survey
<Unweighted> October 2018

23. Please indicate your consideration of the price of - Electricity?
BASE = ALL RESPONDENTS

	Attend Town Meeting						Satisfaction w/Property Taxes					Local Issue that is a Priority									
	Total	Alwys	Often	Occsn	Never	DK/NA	Very Satis	Some Satis	NotVy Satis	Nt All Satis	DK/NA	Afford House	Pre Charc	Pub Safe	Roads	Schls	Taxes	Town Svc	Envir Consvr	Other	DK/NA
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)
Total	1254	102	211	499	414	28	436	588	96	23	111	152	325	71	110	279	177	38	39	33	30
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Total Answering	1168	96	202	469	380	21	412	560	88	23	85	135	305	67	102	262	167	33	37	33	27
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
a. Good Bargain	253	37	51	99	63	3	113	99	14	3	24	35	83	14	24	34	31	8	9	8	7
	22%	39%	25%	21%	17%	14%	27%	18%	16%	13%	28%	26%	27%	21%	24%	13%	19%	24%	24%	24%	26%
		CDEF	E				HI				HI	P	PQ		P						
b. Reasonably Priced	759	54	129	303	259	14	273	377	50	8	51	83	189	45	63	196	98	23	23	23	16
	65%	56%	64%	65%	68%	67%	66%	67%	57%	35%	60%	61%	62%	67%	62%	75%	59%	70%	62%	70%	59%
					B		J	J			J					LMOQ					
c. Excessively Price	156	5	22	67	58	4	26	84	24	12	10	17	33	8	15	32	38	2	5	2	4
	13%	5%	11%	14%	15%	19%	6%	15%	27%	52%	12%	13%	11%	12%	15%	12%	23%	6%	14%	6%	15%
				B	B			G	GHK	GHIK							MNPRT				
																	L				
d. Don't Use Service	14	2	2	4	5	1	1	5	1	-	7	2	4	-	2	2	2	1	-	-	1
e. Don't Know / No Answer	72	4	7	26	29	6	23	23	7	-	19	15	16	4	6	15	8	4	2	-	2

Concord Town Survey
<Unweighted> October 2018

24. Please indicate your consideration of the price of - Internet Service provided by the Town through the Light Plant?
BASE = ALL RESPONDENTS

	Attend Town Meeting						Satisfaction w/Property Taxes					Local Issue that is a Priority									
	Total	Alwys	Often	Occsn	Never	DK/NA	Very Satis	Some Satis	NotVy Satis	Nt All Satis	DK/NA	Afford House	Pre Charc	Pub Safe	Roads	Schls	Taxes	Town Svc	Envir Consvr	Other	DK/NA
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)
Total	1254	102	211	499	414	28	436	588	96	23	111	152	325	71	110	279	177	38	39	33	30
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Total Answering	411	34	87	147	137	6	170	181	34	9	17	45	111	14	28	114	43	14	21	14	7
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
a. Good Bargain	153	16	38	51	47	1	71	69	10	-	3	20	38	7	9	40	14	5	9	7	4
	37%	47%	44%	35%	34%	17%	42%	38%	29%		18%	44%	34%	50%	32%	35%	33%	36%	43%	50%	57%
							K	K													
b. Reasonably Priced	200	16	41	73	65	5	88	83	15	4	10	19	61	5	14	58	15	9	11	6	2
	49%	47%	47%	50%	47%	83%	52%	46%	44%	44%	59%	42%	55%	36%	50%	51%	35%	64%	52%	43%	29%
						BCDE							Q					Q			
c. Excessively Price	58	2	8	23	25	-	11	29	9	5	4	6	12	2	5	16	14	-	1	1	1
	14%	6%	9%	16%	18%		6%	16%	26%	56%	24%	13%	11%	14%	18%	14%	33%		5%	7%	14%
					BC			G	G	GH							LMPST				
d. Don't Use Service	680	50	104	284	224	18	213	336	50	11	70	88	170	47	68	137	108	20	14	11	17
e. Don't Know / No Answer	163	18	20	68	53	4	53	71	12	3	24	19	44	10	14	28	26	4	4	8	6

Concord Town Survey
<Unweighted> October 2018

25. Please indicate your consideration of the price of - Recreation Programs?
BASE = ALL RESPONDENTS

	Attend Town Meeting						Satisfaction w/Property Taxes					Local Issue that is a Priority									
	Total	Alwys	Often	Occsn	Never	DK/NA	Very Satis	Some Satis	NotVy Satis	Nt All Satis	DK/NA	Afford House	Pre Charc	Pub Safe	Roads	Schls	Taxes	Town Svc	Envir Consvr	Other	DK/NA
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)
Total	1254	102	211	499	414	28	436	588	96	23	111	152	325	71	110	279	177	38	39	33	30
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Total Answering	454	32	94	168	149	11	174	215	29	11	25	44	106	24	28	172	42	12	11	11	4
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
a. Good Bargain	129	9	31	47	39	3	62	52	6	2	7	15	30	10	4	49	10	2	2	4	3
	28%	28%	33%	28%	26%	27%	36%	24%	21%	18%	28%	34%	28%	42%	14%	28%	24%	17%	18%	36%	75%
							H					O		O							OPQRS M
b. Reasonably Priced	264	20	51	104	83	6	98	132	18	3	13	20	70	12	20	94	24	10	8	5	1
	58%	63%	54%	62%	56%	55%	56%	61%	62%	27%	52%	45%	66%	50%	71%	55%	57%	83%	73%	45%	25%
							J	J	J				L		LU			NPQTU L			
c. Excessively Price	61	3	12	17	27	2	14	31	5	6	5	9	6	2	4	29	8	-	1	2	-
	13%	9%	13%	10%	18%	18%	8%	14%	17%	55%	20%	20%	6%	8%	14%	17%	19%		9%	18%	
					D			G		GHIK		M				M	M				
d. Don't Use Service	665	55	97	275	227	11	218	322	50	12	63	87	188	40	63	90	113	21	24	17	22
e. Don't Know / No Answer	135	15	20	56	38	6	44	51	17	-	23	21	31	7	19	17	22	5	4	5	4

Concord Town Survey
<Unweighted> October 2018

26. Please indicate your consideration of the price of - Beede Swim and Fitness Center?
BASE = ALL RESPONDENTS

	Attend Town Meeting						Satisfaction w/Property Taxes					Local Issue that is a Priority									
	Total	Alwys	Often	Occsn	Never	DK/NA	Very Satis	Some Satis	NotVy Satis	Nt All Satis	DK/NA	Afford House	Pre Charc	Pub Safe	Roads	Schls	Taxes	Town Svc	Envir Consvr	Other	DK/NA
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)
Total	1254	102	211	499	414	28	436	588	96	23	111	152	325	71	110	279	177	38	39	33	30
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Total Answering	603	54	118	243	178	10	200	292	51	18	42	73	163	28	44	153	80	16	22	14	10
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
a. Good Bargain	66	5	11	32	17	1	26	27	3	2	8	8	25	4	3	9	9	3	3	-	2
	11%	9%	9%	13%	10%	10%	13%	9%	6%	11%	19%	11%	15% P	14%	7%	6%	11%	19%	14%		20%
b. Reasonably Priced	251	27	57	98	66	3	100	118	15	5	13	33	77	10	14	61	29	10	7	7	3
	42%	50%	48%	40%	37%	30%	50% HIJK	40%	29%	28%	31%	45%	47%	36%	32%	40%	36%	63% OQ	32%	50%	30%
c. Excessively Price	286	22	50	113	95	6	74	147	33	11	21	32	61	14	27	83	42	3	12	7	5
	47%	41%	42%	47%	53%	60%	37%	50% G	65% GH	61% G	50%	44% R	37%	50% R	61% MR	54% MR	53% MR	19%	55% R	50%	50%
d. Don't Use Service	545	37	78	223	196	11	201	253	36	5	50	61	137	36	58	107	84	19	13	13	17
e. Don't Know / No Answer	106	11	15	33	40	7	35	43	9	-	19	18	25	7	8	19	13	3	4	6	3

Concord Town Survey
<Unweighted> October 2018

27. If you go to a fitness center or athletic club, please tell us which one.
BASE = ALL RESPONDENTS

	Attend Town Meeting						Satisfaction w/Property Taxes					Local Issue that is a Priority									
	Total	Alwys	Often	Occsn	Never	DK/NA	Very Satis	Some Satis	NotVy Satis	Nt All Satis	DK/NA	Afford House	Pre Charc	Pub Safe	Roads	Schls	Taxes	Town Svc	Envir Consvr	Other	DK/NA
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)
Total	1254	102	211	499	414	28	436	588	96	23	111	152	325	71	110	279	177	38	39	33	30
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Total Answering	693	65	130	280	205	13	260	325	50	13	45	80	194	40	54	167	91	19	22	14	12
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
a. The Beede Center	281	33	62	114	68	4	104	133	18	3	23	40	95	12	19	58	31	9	9	5	3
	41%	51%	48%	41%	33%	31%	40%	41%	36%	23%	51%	50%	49%	30%	35%	35%	34%	47%	41%	36%	25%
		E	E								J	NPQ	NPQ								
f. A fitness center or athletic club outside of Concord	145	10	21	55	57	2	54	67	13	4	7	12	38	3	10	45	23	2	5	4	3
	21%	15%	16%	20%	28%	15%	21%	21%	26%	31%	16%	15%	20%	8%	19%	27%	25%	11%	23%	29%	25%
					BCD											LNR	N				
d. The Thoreau Club	107	8	17	54	25	3	46	50	7	2	2	11	27	14	5	28	13	1	3	4	1
	15%	12%	13%	19%	12%	23%	18%	15%	14%	15%	4%	14%	14%	35%	9%	17%	14%	5%	14%	29%	8%
				E			K	K						PQRSU							
														LMO							
e. Another fitness center or athletic club in Concord	87	8	17	33	26	3	31	37	9	1	9	6	21	4	12	20	13	5	3	1	2
	13%	12%	13%	12%	13%	23%	12%	11%	18%	8%	20%	8%	11%	10%	22%	12%	14%	26%	14%	7%	17%
															L						
b. Gold's Gym	45	5	12	13	15	-	17	22	2	2	2	10	4	6	4	5	10	2	2	-	2
	6%	8%	9%	5%	7%		7%	7%	4%	15%	4%	13%	2%	15%	7%	3%	11%	11%	9%		17%
												MP		MP			MP				
c. Orangetheory Fitness	28	1	1	11	14	1	8	16	1	1	2	1	9	1	4	11	1	-	-	-	1
	4%	2%	1%	4%	7%	8%	3%	5%	2%	8%	4%	1%	5%	3%	7%	7%	1%				8%
				C	BC											LQ					
g. Do not belong to a fitness center or athletic club	518	35	71	202	199	11	164	247	41	8	58	68	120	27	51	106	80	18	15	18	15
h. Don't Know / No Answer	43	2	10	17	10	4	12	16	5	2	8	4	11	4	5	6	6	1	2	1	3

Concord Town Survey
<Unweighted> October 2018

28-Total. What is the most important aspect for you in choosing a fitness center or athletic club?
BASE = ALL RESPONDENTS

	Attend Town Meeting						Satisfaction w/Property Taxes					Local Issue that is a Priority									
	Total	Alwys	Often	Occsn	Never	DK/NA	Very Satis	Some Satis	NotVy Satis	Nt All Satis	DK/NA	Afford House	Pre Charc	Pub Safe	Roads	Schls	Taxes	Town Svc	Envir Consvr	Other	DK/NA
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)
Total	1254	102	211	499	414	28	436	588	96	23	111	152	325	71	110	279	177	38	39	33	30
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Total Answering	834	70	154	334	260	16	294	399	65	18	58	98	216	44	70	208	112	25	28	17	16
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
b. Location	194	16	29	88	56	5	74	88	16	1	15	30	59	9	10	43	23	6	6	3	5
	23%	23%	19%	26%	22%	31%	25%	22%	25%	6%	26%	31%	27%	20%	14%	21%	21%	24%	21%	18%	31%
							J	J	J		J	0	0								
a. Price	176	14	34	57	67	4	54	86	16	6	14	19	32	9	15	55	30	3	6	3	4
	21%	20%	22%	17%	26%	25%	18%	22%	25%	33%	24%	19%	15%	20%	21%	26%	27%	12%	21%	18%	25%
					D											MR	M				
f. Programming / Classes	166	13	34	62	56	1	60	78	11	2	15	17	46	7	15	46	20	4	5	3	3
	20%	19%	22%	19%	22%	6%	20%	20%	17%	11%	26%	17%	21%	16%	21%	22%	18%	16%	18%	18%	19%
			F		F																
e. Fitness Facilities	127	12	25	53	34	3	51	64	5	4	3	12	34	9	14	26	17	4	5	3	3
	15%	17%	16%	16%	13%	19%	17%	16%	8%	22%	5%	12%	16%	20%	20%	13%	15%	16%	18%	18%	19%
							IK	IK													
d. Swim Facilities	121	11	22	53	33	2	41	57	11	4	8	12	30	8	9	32	17	5	5	2	1
	15%	16%	14%	16%	13%	13%	14%	14%	17%	22%	14%	12%	14%	18%	13%	15%	15%	20%	18%	12%	6%
c. Cleanliness	50	4	10	21	14	1	14	26	6	1	3	8	15	2	7	6	5	3	1	3	-
	6%	6%	6%	6%	5%	6%	5%	7%	9%	6%	5%	8%	7%	5%	10%	3%	4%	12%	4%	18%	
g. Do not belong to a fitness center or athletic club	349	27	41	142	132	7	117	161	24	4	43	46	89	23	31	60	54	13	8	14	11
h. Don't Know / No Answer	71	5	16	23	22	5	25	28	7	1	10	8	20	4	9	11	11	-	3	2	3

Concord Town Survey
<Unweighted> October 2018

28-Belong to fitness Center (Q27). What is the most important aspect for you in choosing a fitness center or athletic club?
BASE = BELONG TO A FITNESS CENTER

	Attend Town Meeting						Satisfaction w/Property Taxes					Local Issue that is a Priority									
	Total	Alwys	Often	Occsn	Never	DK/NA	Very Satis	Some Satis	NotVy Satis	Nt All Satis	DK/NA	Afford House	Pre Charc	Pub Safe	Roads	Schls	Taxes	Town Svc	Envir Consvr	Other	DK/NA
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)
Total	693	65	130	280	205	13	260	325	50	13	45	80	194	40	54	167	91	19	22	14	12
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Total Answering	665	61	122	272	198	12	245	316	48	13	43	78	183	39	51	161	89	19	21	13	11
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
b. Location	173	16	27	76	49	5	66	78	15	1	13	27	53	9	9	37	21	5	6	2	4
	26%	26%	22%	28%	25%	42%	27%	25%	31%	8%	30%	35%	29%	23%	18%	23%	24%	26%	29%	15%	36%
							J	J	J		J										
f. Programming / Classes	133	10	29	51	42	1	51	61	9	1	11	12	40	6	11	37	14	4	3	3	3
	20%	16%	24%	19%	21%	8%	21%	19%	19%	8%	26%	15%	22%	15%	22%	23%	16%	21%	14%	23%	27%
e. Fitness Facilities	109	10	22	48	28	1	45	56	2	4	2	11	29	7	10	24	15	4	5	2	2
	16%	16%	18%	18%	14%	8%	18%	18%	4%	31%	5%	14%	16%	18%	20%	15%	17%	21%	24%	15%	18%
							IK	IK		IK											
d. Swim Facilities	107	11	19	46	29	2	38	48	9	4	8	10	25	8	9	28	15	4	5	2	1
	16%	18%	16%	17%	15%	17%	16%	15%	19%	31%	19%	13%	14%	21%	18%	17%	17%	21%	24%	15%	9%
a. Price	101	10	17	35	37	2	32	51	9	2	7	11	22	7	8	29	19	-	2	2	1
	15%	16%	14%	13%	19%	17%	13%	16%	19%	15%	16%	14%	12%	18%	16%	18%	21%		10%	15%	9%
c. Cleanliness	42	4	8	16	13	1	13	22	4	1	2	7	14	2	4	6	5	2	-	2	-
	6%	7%	7%	6%	7%	8%	5%	7%	8%	8%	5%	9%	8%	5%	8%	4%	6%	11%		15%	
h. Don't Know / No Answer	28	4	8	8	7	1	15	9	2	-	2	2	11	1	3	6	2	-	1	1	1

Concord Town Survey
<Unweighted> October 2018

29. how much of a priority is it for you that the Town Government uses its financial resources to make its buildings and vehicles more energy efficient?
BASE = ALL RESPONDENTS

	Attend Town Meeting						Satisfaction w/Property Taxes					Local Issue that is a Priority									
	Total	Alwys	Often	Occsn	Never	DK/NA	Very Satis	Some Satis	NotVy Satis	Nt All Satis	DK/NA	Afford House	Pre Charc	Pub Safe	Roads	Schls	Taxes	Town Svc	Envir Consvr	Other	DK/NA
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)
Total	1254	102	211	499	414	28	436	588	96	23	111	152	325	71	110	279	177	38	39	33	30
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Total Answering	1235	102	210	489	408	26	430	580	94	23	108	150	320	69	108	278	173	37	39	33	28
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
a. High Priority	490	58	87	194	141	10	220	201	10	7	52	83	143	28	38	103	32	13	29	12	9
	40%	57%	41%	40%	35%	38%	51%	35%	11%	30%	48%	55%	45%	41%	35%	37%	18%	35%	74%	36%	32%
		CDE					HIJ	I			HI	OPQRTU MN	Q	Q	Q	Q		Q	OPQRTU LMN	Q	
b. Moderate Priority	569	38	101	220	199	11	168	290	56	10	45	56	141	34	50	127	103	18	7	16	17
	46%	37%	48%	45%	49%	42%	39%	50%	60%	43%	42%	37%	44%	49%	46%	46%	60%	49%	18%	48%	61%
					B			G	GK			S	S	S	S	S	LMOPS	S		S	LS
c. Low Priority	176	6	22	75	68	5	42	89	28	6	11	11	36	7	20	48	38	6	3	5	2
	14%	6%	10%	15%	17%	19%	10%	15%	30%	26%	10%	7%	11%	10%	19%	17%	22%	16%	8%	15%	7%
				B	BC			G	GHK						L	LMS	LMNSU				
d. Don't Know / No Answer	19	-	1	10	6	2	6	8	2	-	3	2	5	2	2	1	4	1	-	-	2

Concord Town Survey
<Unweighted> October 2018

30. How much of a priority is it for you that the Town Government uses its financial resources to make its buildings and landscapes more water-resource efficient?

BASE = ALL RESPONDENTS

	Attend Town Meeting						Satisfaction w/Property Taxes					Local Issue that is a Priority									
	Total	Alwys	Often	Occsn	Never	DK/NA	Very Satis	Some Satis	NotVy Satis	Nt All Satis	DK/NA	Afford House	Pre Charc	Pub Safe	Roads	Schls	Taxes	Town Svc	Envir Consvr	Other	DK/NA
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)
Total	1254	102	211	499	414	28	436	588	96	23	111	152	325	71	110	279	177	38	39	33	30
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Total Answering	1229	102	208	489	404	26	432	576	93	22	106	151	320	69	107	278	167	37	39	33	28
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
a. High Priority	468	57	80	187	134	10	202	197	14	6	49	79	145	36	33	86	30	14	24	12	9
	38%	56%	38%	38%	33%	38%	47%	34%	15%	27%	46%	52%	45%	52%	31%	31%	18%	38%	62%	36%	32%
		CDE					HIJ	I			HI	OPQU	OPQ	OPQ	Q	Q		Q	OPQRTU	Q	
																			M		
b. Moderate Priority	580	38	106	228	196	12	185	289	52	9	45	65	138	24	57	151	88	16	13	16	12
	47%	37%	51%	47%	49%	46%	43%	50%	56%	41%	42%	43%	43%	35%	53%	54%	53%	43%	33%	48%	43%
			B		B			G	G						NS	LMNS	MNS				
c. Low Priority	181	7	22	74	74	4	45	90	27	7	12	7	37	9	17	41	49	7	2	5	7
	15%	7%	11%	15%	18%	15%	10%	16%	29%	32%	11%	5%	12%	13%	16%	15%	29%	19%	5%	15%	25%
				B	BC			G	GHK	GK					LS	LS	NOPST	L			LS
													L				LM				
d. Don't Know / No Answer	25	-	3	10	10	2	4	12	3	1	5	1	5	2	3	1	10	1	-	-	2

Concord Town Survey
<Unweighted> October 2018

31. The Town has a goal of reducing community-wide greenhouse gas emissions by 80% by 2050 to mitigate the effects of climate change. How do you think Concord should best prioritize the effort to achieve this goal?

BASE = ALL RESPONDENTS

	Attend Town Meeting						Satisfaction w/Property Taxes					Local Issue that is a Priority									
	Total	Alwys	Often	Occsn	Never	DK/NA	Very Satis	Some Satis	NotVy Satis	Nt All Satis	DK/NA	Afford House	Pre Charc	Pub Safe	Roads	Schls	Taxes	Town Svc	Envir Consvr	Other	DK/NA
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)
Total	1254	102	211	499	414	28	436	588	96	23	111	152	325	71	110	279	177	38	39	33	30
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Total Answering	1094	95	188	440	351	20	384	527	83	17	83	139	276	58	94	257	147	33	37	30	23
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
a. Promote renewable energy initiatives, such as the use of solar power, by both the Light Plant and residences / businesses	434	33	71	169	154	7	168	199	31	8	28	50	100	18	41	122	52	18	13	16	4
	40%	35%	38%	38%	44%	35%	44%	38%	37%	47%	34%	36%	36%	31%	44%	47%	35%	55%	35%	53%	17%
												U	U		U	LMNQU	U	MNQU		NU	
b. Promote energy conservation measures by encouraging efforts; upgrading insulation / installing EE lighting in buildings / purchase EE vehicles	312	32	55	125	96	4	103	160	25	3	21	42	85	12	28	68	46	9	7	6	9
	29%	34%	29%	28%	27%	20%	27%	30%	30%	18%	25%	30%	31%	21%	30%	26%	31%	27%	19%	20%	39%
c. Promote alternatives to the use of gasoline-powered cars through efforts such as designating bike lanes, electric vehicle stations, encourage public transportation	158	17	27	65	47	2	66	70	5	-	17	25	38	14	12	40	11	1	12	1	4
	14%	18%	14%	15%	13%	10%	17%	13%	6%		20%	18%	14%	24%	13%	16%	7%	3%	32%	3%	17%
							I	I			I	QRT	QRT	QRT	RT	QRT			MOPQRT		
d. Promote waste reduction through recycling, reuse and composting of goods	119	3	16	56	40	4	32	61	11	4	11	16	36	7	9	19	23	-	2	3	4
	11%	3%	9%	13%	11%	20%	8%	12%	13%	24%	13%	12%	13%	12%	10%	7%	16%		5%	10%	17%
			B	B	B								P				PS				
e. Promote the reduction of indoor and outdoor water consumption to alleviate pressure on the water supply and reduce energy needs for H2O treatment	45	6	13	18	7	1	9	26	6	-	4	5	13	3	1	4	8	5	1	3	2
	4%	6%	7%	4%	2%	5%	2%	5%	7%		5%	4%	5%	5%	1%	2%	5%	15%	3%	10%	9%
			E					G					OP				O	OP			
f. Promote another method of reducing greenhouse gas emissions	26	4	6	7	7	2	6	11	5	2	2	1	4	4	3	4	7	-	2	1	-
	2%	4%	3%	2%	2%	10%	2%	2%	6%	12%	2%	1%	1%	7%	3%	2%	5%		5%	3%	
																	L				
g. Don't Know / No Answer	160	7	23	59	63	8	52	61	13	6	28	13	49	13	16	22	30	5	2	3	7

Concord Town Survey
<Unweighted> October 2018

32. If you watch PEG Access channels, which PEG programming do you watch the most?
BASE = ALL RESPONDENTS

	Attend Town Meeting						Satisfaction w/Property Taxes					Local Issue that is a Priority									
	Total	Alwys	Often	Occsn	Never	DK/NA	Very Satis	Some Satis	NotVy Satis	Nt All Satis	DK/NA	Afford House	Pre Charc	Pub Safe	Roads	Schls	Taxes	Town Svc	Envir Consvr	Other	DK/NA
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)
Total	1254	102	211	499	414	28	436	588	96	23	111	152	325	71	110	279	177	38	39	33	30
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Total Answering	249	43	82	92	29	3	93	119	15	5	17	31	65	19	23	43	35	11	9	9	4
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
c. Government (which includes Town Meeting, Select Board meetings, and Town Committee meetings) - Channel 9	193	36	71	69	16	1	76	94	9	5	9	25	56	10	18	35	27	6	7	8	1
	78%	84%	87%	75%	55%	33%	82%	79%	60%	100%	53%	81%	86%	53%	78%	81%	77%	55%	78%	89%	25%
		E	DE				K	K		GHIK		NU	NRU		U	NU	U		U	NU	
a. Public (which includes local theatre and recitals, COA programming, and Concord Talks) - Channel 8	42	6	7	18	9	2	11	18	5	-	8	3	8	8	5	3	6	4	1	1	3
	17%	14%	9%	20%	31%	67%	12%	15%	33%		47%	10%	12%	42%	22%	7%	17%	36%	11%	11%	75%
				C	C	C					GH			LMPST							OPQST LM
b. Educational (which includes CCHS Band concerts and School Committee meetings) - Channel 99	14	1	4	5	4	-	6	7	1	-	-	3	1	1	-	5	2	1	1	-	-
	6%	2%	5%	5%	14%		6%	6%	7%			10%	2%	5%		12%	6%	9%	11%		
																M					
d. Don't watch PEG Access channels	909	55	117	369	352	16	310	429	77	16	77	115	235	44	76	212	127	27	29	22	22
e. Don't Know / No Answer	96	4	12	38	33	9	33	40	4	2	17	6	25	8	11	24	15	-	1	2	4

Concord Town Survey
<Unweighted> October 2018

33. If you don't watch PEG Access channels, why not?
BASE = ALL RESPONDENTS

	Attend Town Meeting						Satisfaction w/Property Taxes					Local Issue that is a Priority									
	Total	Alwys	Often	Occsn	Never	DK/NA	Very Satis	Some Satis	NotVy Satis	Nt All Satis	DK/NA	Afford House	Pre Charc	Pub Safe	Roads	Schls	Taxes	Town Svc	Envir Consvr	Other	DK/NA
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)
Total	1254	102	211	499	414	28	436	588	96	23	111	152	325	71	110	279	177	38	39	33	30
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Total Answering	968	77	142	388	343	18	339	452	79	17	81	119	258	55	87	217	130	30	28	24	20
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
e. Didn't know that PEG Access channels existed	351	16	35	125	165	10	116	162	28	8	37	36	77	21	27	111	43	11	8	10	7
	36%	21%	25%	32%	48%	56%	34%	36%	35%	47%	46%	30%	30%	38%	31%	51%	33%	37%	29%	42%	35%
				B	BCD	BC										LMOQS					
a. Can't easily find out what programs are being broadcast	159	26	37	55	40	1	59	76	12	3	9	24	43	11	13	26	26	7	4	4	1
	16%	34%	26%	14%	12%	6%	17%	17%	15%	18%	11%	20%	17%	20%	15%	12%	20%	23%	14%	17%	5%
		DEF	DEF									U	U	U			U	U			
c. Don't find that the programs are interesting	127	6	26	62	32	1	47	61	14	1	4	12	35	5	16	29	22	1	-	3	4
	13%	8%	18%	16%	9%	6%	14%	13%	18%	6%	5%	10%	14%	9%	18%	13%	17%	3%		13%	20%
			BEF	BE			K	K	K				R		R	R	R				
d. Have no interest since many of the programs are school-related	104	5	8	49	42	-	34	39	16	2	13	17	33	7	16	6	17	3	3	2	-
	11%	6%	6%	13%	12%		10%	9%	20%	12%	16%	14%	13%	13%	18%	3%	13%	10%	11%	8%	
				C	C				GH			P	P	P	P		P				
b. Don't find that the programs are of good quality	31	2	5	17	6	1	11	18	2	-	-	3	8	4	4	5	6	-	-	1	-
	3%	3%	4%	4%	2%	6%	3%	4%	3%			3%	3%	7%	5%	2%	5%			4%	
				E																	
f. Other	196	22	31	80	58	5	72	96	7	3	18	27	62	7	11	40	16	8	13	4	8
	20%	29%	22%	21%	17%	28%	21%	21%	9%	18%	22%	23%	24%	13%	13%	18%	12%	27%	46%	17%	40%
		E					I	I			I	Q	NOQ						MNOPQT L		NOQ
g. Don't Know / No Answer	286	25	69	111	71	10	97	136	17	6	30	33	67	16	23	62	47	8	11	9	10

Concord Town Survey
<Unweighted> October 2018

34. Town spending on - Town Government Services
BASE = ALL RESPONDENTS

	Attend Town Meeting						Satisfaction w/Property Taxes					Local Issue that is a Priority									
	Total	Alwys	Often	Occsn	Never	DK/NA	Very Satis	Some Satis	NotVy Satis	Nt All Satis	DK/NA	Afford House	Pre Charc	Pub Safe	Roads	Schls	Taxes	Town Svc	Envir Consvr	Other	DK/NA
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)
Total	1254	102	211	499	414	28	436	588	96	23	111	152	325	71	110	279	177	38	39	33	30
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Total Answering	982	85	180	410	290	17	355	473	78	20	56	113	260	49	80	229	149	31	30	25	16
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
a. Not enough money	61	7	13	21	19	1	16	30	5	1	9	9	14	4	14	10	5	1	3	-	1
	6%	8%	7%	5%	7%	6%	5%	6%	6%	5%	16%	8%	5%	8%	18%	4%	3%	3%	10%		6%
											G				MPQR						
b. About the right amount of money	816	70	154	341	236	15	328	384	52	9	43	89	230	41	57	201	116	24	25	21	12
	83%	82%	86%	83%	81%	88%	92%	81%	67%	45%	77%	79%	88%	84%	71%	88%	78%	77%	83%	84%	75%
							HIJK	IJ			J		LOQ			LOQ					
c. Too much money	105	8	13	48	35	1	11	59	21	10	4	15	16	4	9	18	28	6	2	4	3
	11%	9%	7%	12%	12%	6%	3%	12%	27%	50%	7%	13%	6%	8%	11%	8%	19%	19%	7%	16%	19%
								G	GHK	GHK		M					MNPS				
d. Don't Know / No Answer	272	17	31	89	124	11	81	115	18	3	55	39	65	22	30	50	28	7	9	8	14

Concord Town Survey
<Unweighted> October 2018

35. Town spending on - Concord Public Schools (Kindergarten through 8th Grade).
BASE = ALL RESPONDENTS

	Attend Town Meeting						Satisfaction w/Property Taxes					Local Issue that is a Priority									
	Total	Alwys	Often	Occsn	Never	DK/NA	Very Satis	Some Satis	NotVy Satis	Nt All Satis	DK/NA	Afford House	Pre Charc	Pub Safe	Roads	Schls	Taxes	Town Svc	Envir Consvr	Other	DK/NA
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)
Total	1254	102	211	499	414	28	436	588	96	23	111	152	325	71	110	279	177	38	39	33	30
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Total Answering	980	89	179	400	291	21	350	471	80	21	58	115	250	44	78	246	141	31	34	23	18
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
a. Not enough money	121	10	12	52	42	5	43	58	4	3	13	12	14	5	7	73	5	2	2	1	-
	12%	11%	7%	13%	14%	24%	12%	12%	5%	14%	22%	10%	6%	11%	9%	30%	4%	6%	6%	4%	
				C	C		I	I			I	Q				OQRST LMN					
b. About the right amount of money	663	57	132	269	192	13	284	298	40	7	34	76	188	31	55	164	68	24	28	13	16
	68%	64%	74%	67%	66%	62%	81%	63%	50%	33%	59%	66%	75%	70%	71%	67%	48%	77%	82%	57%	89%
							HIJK	IJ			J	Q	PQ	Q	Q	Q		Q	LPQT		LOPQT
c. Too much money	196	22	35	79	57	3	23	115	36	11	11	27	48	8	16	9	68	5	4	9	2
	20%	25%	20%	20%	20%	14%	7%	24%	45%	52%	19%	23%	19%	18%	21%	4%	48%	16%	12%	39%	11%
								G	GHK	GHK	G	P	P	P	P		OPRSU LMN			PSU	
d. Don't Know / No Answer	274	13	32	99	123	7	86	117	16	2	53	37	75	27	32	33	36	7	5	10	12

Concord Town Survey
<Unweighted> October 2018

36. Town spending on - Concord - Carlisle Regional High School (9th through 12th Grades)
BASE = ALL RESPONDENTS

	Attend Town Meeting						Satisfaction w/Property Taxes					Local Issue that is a Priority									
	Total	Alwys	Often	Occsn	Never	DK/NA	Very Satis	Some Satis	NotVy Satis	Nt All Satis	DK/NA	Afford House	Pre Charc	Pub Safe	Roads	Schls	Taxes	Town Svc	Envir Consvr	Other	DK/NA
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)
Total	1254	102	211	499	414	28	436	588	96	23	111	152	325	71	110	279	177	38	39	33	30
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Total Answering	976	89	179	409	279	20	349	468	83	20	56	112	253	46	78	237	144	32	34	22	18
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
a. Not enough money	84	6	8	41	27	2	32	41	3	1	7	8	10	4	7	45	5	3	2	-	-
	9%	7%	4%	10%	10%	10%	9%	9%	4%	5%	13%	7%	4%	9%	9%	19%	3%	9%	6%		
				C	C		I	I								MNOQS L					
b. About the right amount of money	626	49	125	255	184	13	275	278	33	7	33	72	175	28	49	174	55	21	24	12	16
	64%	55%	70%	62%	66%	65%	79%	59%	40%	35%	59%	64%	69%	61%	63%	73%	38%	66%	71%	55%	89%
			B				HIJK	IJ			I	Q	Q	Q	Q	Q		Q	Q		NOQRT LM
c. Too much money	266	34	46	113	68	5	42	149	47	12	16	32	68	14	22	18	84	8	8	10	2
	27%	38%	26%	28%	24%	25%	12%	32%	57%	60%	29%	29%	27%	30%	28%	8%	58%	25%	24%	45%	11%
		CE						G	GHK	GHK	G	PU	PU	P	P		OPRSU LMN	P	P	PU	
d. Don't Know / No Answer	278	13	32	90	135	8	87	120	13	3	55	40	72	25	32	42	33	6	5	11	12

Concord Town Survey
<Unweighted> October 2018

37. Please indicate whether in terms of your household finances you are doing better than you were two years ago, worse, or about the same?
BASE = ALL RESPONDENTS

	Attend Town Meeting						Satisfaction w/Property Taxes					Local Issue that is a Priority									
	Total	Alwys	Often	Occsn	Never	DK/NA	Very Satis	Some Satis	NotVy Satis	Nt All Satis	DK/NA	Afford House	Pre Charc	Pub Safe	Roads	Schls	Taxes	Town Svc	Envir Consvr	Other	DK/NA
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)
Total	1254	102	211	499	414	28	436	588	96	23	111	152	325	71	110	279	177	38	39	33	30
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Total Answering	1219	101	204	484	405	25	428	573	92	23	103	149	318	70	106	269	172	36	38	32	29
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
a. Better	299	19	46	96	127	11	125	133	15	6	20	25	77	16	24	103	27	5	11	8	3
	25%	19%	23%	20%	31%	44%	29%	23%	16%	26%	19%	17%	24%	23%	38%	38%	16%	14%	29%	25%	10%
					BCD	BCD	HIK						QU			NOQRU LM			U		
b. Worse	201	18	38	74	66	5	50	98	20	7	26	29	41	8	15	38	48	7	6	4	5
	16%	18%	19%	15%	16%	20%	12%	17%	22%	30%	25%	19%	13%	11%	14%	14%	28%	19%	16%	13%	17%
								G	G		G						MNOPT				
c. About the same	719	64	120	314	212	9	253	342	57	10	57	95	200	46	67	128	97	24	21	20	21
	59%	63%	59%	65%	52%	36%	59%	60%	62%	43%	55%	64%	63%	66%	63%	48%	56%	67%	55%	63%	72%
		EF	F	EF								P	P	P	P			P			P
d. Don't Know / No Answer	35	1	7	15	9	3	8	15	4	-	8	3	7	1	4	10	5	2	1	1	1

Concord Town Survey
<Unweighted> October 2018

38. In which of the following groups is your age?
BASE = ALL RESPONDENTS

	Attend Town Meeting						Satisfaction w/Property Taxes					Local Issue that is a Priority									
	Total	Alwys	Often	Occsn	Never	DK/NA	Very Satis	Some Satis	NotVy Satis	Nt All Satis	DK/NA	Afford House	Pre Charc	Pub Safe	Roads	Schls	Taxes	Town Svc	Envir Consrv	Other	DK/NA
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)
Total	1254	102	211	499	414	28	436	588	96	23	111	152	325	71	110	279	177	38	39	33	30
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Total Answering	1231	98	207	494	407	25	430	578	92	23	108	147	322	71	108	276	174	36	37	31	29
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
a. Under 35	26	-	1	2	20	3	6	11	1	1	7	8	2	4	3	7	1	1	-	-	-
	2%		1%	1%	5%	12%	1%	2%	1%	4%	6%	5%	1%	6%	3%	3%	1%	3%			
					CD						GI	MQ									
b. 35 to 44	134	5	13	25	88	3	44	68	8	4	10	9	15	5	5	81	10	-	4	3	2
	11%	5%	6%	5%	22%	12%	10%	12%	9%	17%	9%	6%	5%	7%	5%	29%	6%		11%	10%	7%
					BCD											OQSTU LMN					
c. 45 to 54	219	10	37	95	70	7	74	113	15	6	11	15	40	10	18	104	18	2	7	4	1
	18%	10%	18%	19%	17%	28%	17%	20%	16%	26%	10%	10%	12%	14%	17%	38%	10%	6%	19%	13%	3%
				B			K	K					U	U	RU	QRSTU LMNO			U		
d. 55 to 64	273	25	61	110	73	4	93	136	23	4	17	32	85	18	31	34	34	11	14	9	5
	22%	26%	29%	22%	18%	16%	22%	24%	25%	17%	16%	22%	26%	25%	29%	12%	20%	31%	38%	29%	17%
			E					K				P	P	P	P		P	P	PQ	P	
e. 65 or Over	579	58	95	262	156	8	213	250	45	8	63	83	180	34	51	50	111	22	12	15	21
	47%	59%	46%	53%	38%	32%	50%	43%	49%	35%	58%	56%	56%	48%	47%	18%	64%	61%	32%	48%	72%
		CEF		EF			H				HJ	PS	PS	P	P		NOPS	PS		P	NOPST
f. Don't Know / No Answer	23	4	4	5	7	3	6	10	4	-	3	5	3	-	2	3	3	2	2	2	1

Concord Town Survey
<Unweighted> October 2018

39. How long have you lived in Concord?
BASE = ALL RESPONDENTS

	Attend Town Meeting						Satisfaction w/Property Taxes					Local Issue that is a Priority									
	Total	Alwys	Often	Occsn	Never	DK/NA	Very Satis	Some Satis	NotVy Satis	Nt All Satis	DK/NA	Afford House	Pre Charc	Pub Safe	Roads	Schls	Taxes	Town Svc	Envir Consrv	Other	DK/NA
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)
Total	1254	102	211	499	414	28	436	588	96	23	111	152	325	71	110	279	177	38	39	33	30
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Total Answering	1248	101	211	498	414	24	434	586	96	23	109	152	325	70	110	279	176	38	37	32	29
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
a. Less than One Year	30	-	2	3	17	8	6	12	2	1	9	2	9	1	2	11	1	1	-	2	1
	2%		1%	1%	4%	33%	1%	2%	2%	4%	8%	1%	3%	1%	2%	4%	1%	3%		6%	3%
					CD	CDE					GHI		Q			Q					
b. 1 to 5 Years	216	8	21	41	137	9	58	96	19	7	36	36	32	14	21	81	16	6	3	3	4
	17%	8%	10%	8%	33%	38%	13%	16%	20%	30%	33%	24%	10%	20%	19%	29%	9%	16%	8%	9%	14%
					BCD	BCD					GHI	MQST		MQ	MQ	QRSTU					
																MO					
c. 6 to 10 years	142	10	22	52	57	1	51	65	10	1	15	10	25	4	10	58	18	2	7	6	2
	11%	10%	10%	10%	14%	4%	12%	11%	10%	4%	14%	7%	8%	6%	9%	21%	10%	5%	19%	19%	7%
					F											NOQRU					
																LM					
d. Over 10 Years	860	83	166	402	203	6	319	413	65	14	49	104	259	51	77	129	141	29	27	21	22
	69%	82%	79%	81%	49%	25%	74%	70%	68%	61%	45%	68%	80%	73%	70%	46%	80%	76%	73%	66%	76%
		EF	EF	EF	F		K	K	K			P	LOP	P	P		LP	P	P	P	P
e. Don't Know / No Answer	6	1	-	1	-	4	2	2	-	-	2	-	-	1	-	-	1	-	2	1	1

Concord Town Survey
<Unweighted> October 2018

40. Do you currently have any children under the age of 18 in your household?
BASE = ALL RESPONDENTS

	Attend Town Meeting						Satisfaction w/Property Taxes					Local Issue that is a Priority									
	Total	Alwys	Often	Occsn	Never	DK/NA	Very Satis	Some Satis	NotVy Satis	Nt All Satis	DK/NA	Afford House	Pre Charc	Pub Safe	Roads	Schls	Taxes	Town Svc	Envir Consrv	Other	DK/NA
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)
Total	1254	102	211	499	414	28	436	588	96	23	111	152	325	71	110	279	177	38	39	33	30
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Total Answering	1242	101	211	495	411	24	434	584	93	23	108	150	325	71	108	279	175	37	37	31	29
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
a. Yes	377	16	55	135	159	12	132	197	22	12	14	31	46	13	29	199	29	6	11	8	5
	30%	16%	26%	27%	39%	50%	30%	34%	24%	52%	13%	21%	14%	18%	27%	71%	17%	16%	30%	26%	17%
			B	B	BCD	BCD	K	IK		GIK					MQ	QRSTU LMNO			M		
b. No	865	85	156	360	252	12	302	387	71	11	94	119	279	58	79	80	146	31	26	23	24
	70%	84%	74%	73%	61%	50%	70%	66%	76%	48%	87%	79%	86%	82%	73%	29%	83%	84%	70%	74%	83%
		CDEF	EF	EF			J		HJ		GHJ	P	OPS	P	P		OP	P	P	P	P
c. Don't Know / No Answer	12	1	-	4	3	4	2	4	3	-	3	2	-	-	2	-	2	1	2	2	1

Concord Town Survey
<Unweighted> October 2018

41. Which Polling Place do you use?
BASE = ALL RESPONDENTS

	Attend Town Meeting						Satisfaction w/Property Taxes					Local Issue that is a Priority									
	Total	Alwys	Often	Occsn	Never	DK/NA	Very Satis	Some Satis	NotVy Satis	Nt All Satis	DK/NA	Afford House	Pre Charc	Pub Safe	Roads	Schls	Taxes	Town Svc	Envir Consvr	Other	DK/NA
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)
Total	1254	102	211	499	414	28	436	588	96	23	111	152	325	71	110	279	177	38	39	33	30
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Total Answering	1156	100	210	480	353	13	411	549	87	17	92	140	308	64	100	255	161	37	35	30	26
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
a. 141 Keyes Road	240	15	44	95	85	1	77	114	18	5	26	30	77	12	17	49	32	8	6	5	4
	21%	15%	21%	20%	24%	8%	19%	21%	21%	29%	28%	21%	25%	19%	17%	19%	20%	22%	17%	17%	15%
					BF																
b. Harvey Wheeler	539	56	94	218	163	8	200	243	40	5	51	75	123	35	47	114	80	20	20	14	11
	47%	56%	45%	45%	46%	62%	49%	44%	46%	29%	55%	54%	40%	55%	47%	45%	50%	54%	57%	47%	42%
											HJ	M		M			M				
c. Ripley	239	21	44	102	70	2	88	120	15	5	11	26	65	10	17	62	32	7	6	8	6
	21%	21%	21%	21%	20%	15%	21%	22%	17%	29%	12%	19%	21%	16%	17%	24%	20%	19%	17%	27%	23%
							K	K													
d. Hunt Gym	138	8	28	65	35	2	46	72	14	2	4	9	43	7	19	30	17	2	3	3	5
	12%	8%	13%	14%	10%	15%	11%	13%	16%	12%	4%	6%	14%	11%	19%	12%	11%	5%	9%	10%	19%
							K	K	K				LR		LR						
e. Don't Vote in Concord	33	-	1	8	20	4	9	15	3	2	4	4	7	2	4	7	7	1	1	-	-
f. Don't Know / No Answer	65	2	-	11	41	11	16	24	6	4	15	8	10	5	6	17	9	-	3	3	4

Concord Town Survey
<Unweighted> October 2018

42. How often do you attend Town Meeting?
BASE = ALL RESPONDENTS

	Attend Town Meeting						Satisfaction w/Property Taxes					Local Issue that is a Priority									
	Total	Alwys	Often	Occsn	Never	DK/NA	Very Satis	Some Satis	NotVy Satis	Nt All Satis	DK/NA	Afford House	Pre Charc	Pub Safe	Roads	Schls	Taxes	Town Svc	Envir Conscr	Other	DK/NA
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)
Total	1254	102	211	499	414	28	436	588	96	23	111	152	325	71	110	279	177	38	39	33	30
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Total Answering	1226	102	211	499	414	-	430	577	93	22	104	151	322	69	106	273	172	36	37	32	28
	100%	100%	100%	100%	100%		100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
a. Always	102	102	-	-	-	-	54	38	6	-	4	15	37	3	4	11	13	4	7	5	3
	8%	100%					13%	7%	6%		4%	10%	11%	4%	4%	4%	8%	11%	19%	16%	11%
							HIK					OP	NOP						NOP		
b. Often	211	-	211	-	-	-	97	92	11	2	9	30	65	3	16	43	26	8	9	7	4
	17%		100%				23%	16%	12%	9%	9%	20%	20%	4%	15%	16%	15%	22%	24%	22%	14%
							HIJK	K				N	N		N	N	N	N	N	N	
c. Occasionally	499	-	-	499	-	-	167	262	36	10	24	45	147	34	46	107	68	16	16	9	11
	41%			100%			39%	45%	39%	45%	23%	30%	46%	49%	43%	39%	40%	44%	43%	28%	39%
							K	GK	K	K			LT	LT	L	L					
d. Never	414	-	-	-	414	-	112	185	40	10	67	61	73	29	40	112	65	8	5	11	10
	34%				100%		26%	32%	43%	45%	64%	40%	23%	42%	38%	41%	38%	22%	14%	34%	36%
								G	GH		GHI	MRS		MRS	MS	MRS	MRS			S	S
e. Don't Know / No Answer	28	-	-	-	-	28	6	11	3	1	7	1	3	2	4	6	5	2	2	1	2

Concord Town Survey
<Unweighted> October 2018

43. What is your gender?
BASE = ALL RESPONDENTS

	Attend Town Meeting						Satisfaction w/Property Taxes					Local Issue that is a Priority									
	Total	Alwys	Often	Occsn	Never	DK/NA	Very Satis	Some Satis	NotVy Satis	Nt All Satis	DK/NA	Afford House	Pre Charc	Pub Safe	Roads	Schls	Taxes	Town Svc	Envir Consrv	Other	DK/NA
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)
Total	1254	102	211	499	414	28	436	588	96	23	111	152	325	71	110	279	177	38	39	33	30
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Total Answering	1181	97	190	474	398	22	413	550	87	22	109	145	309	65	105	266	165	34	34	30	28
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
a. Male	528	37	74	218	188	11	175	256	43	16	38	55	127	25	59	124	83	17	17	9	12
	45%	38%	39%	46%	47%	50%	42%	47%	49%	73%	35%	38%	41%	38%	56%	47%	50%	50%	50%	30%	43%
								K	K	GHIK					LMNT		LT				
b. Female	653	60	116	256	210	11	238	294	44	6	71	90	182	40	46	142	82	17	17	21	16
	55%	62%	61%	54%	53%	50%	58%	53%	51%	27%	65%	62%	59%	62%	44%	53%	50%	50%	50%	70%	57%
							J	J	J		HIJ	OQ	O	O						OQ	
c. Don't Know / No Answer	73	5	21	25	16	6	23	38	9	1	2	7	16	6	5	13	12	4	5	3	2