

top exercise.

- Concord Fire Department and CEMA leadership completed a two-day Emergency Operations Center Management class held at Hanscom Air Force Base.
- CEMA relies on citizen volunteers to help achieve its mission and exemplifies the Concord spirit of standing ready to help others. The Concord Emergency Response Team (CERT) and Medical Reserve Corps (MRC) programs have a combined volunteer corps of over 100 trained citizens. There is also a very active Emergency Sheltering Team and Communications Group focusing on Amateur Ham radio and other emergency communication capabilities.

Emergency preparedness is the crucial first step in facing an unexpected crisis. We encourage all Concord residents to develop a home/family Preparedness Plan. To learn more about planning, visit the Federal Emergency Management web site at <http://www.fema.gov/areyouready/>.

For more information about CEMA or any of the programs mentioned, please contact the Fire Chief/ Emergency Management Director at 978-318-3450.



Employees from all Departments were called upon to assist residents in a range of situations caused by high water during the spring floods.

POLICE DEPARTMENT



Barry R. Neal,
Chief of Police

The Concord Police Department, with an authorized sworn staff of 34 positions, provides a complete range of public safety and community-based services. These include, but are not limited to: community problem solving, criminal investigations, traffic control and enforcement, parking control and enforcement, preventive patrol, school crossing safety, elder services, and emergency response and management. The Department also provides several community programs, such as: crime prevention, youth services, D.A.R.E. and R.A.D. instruction, school resource officers, child safety seat installations, and processes a variety of permits, licenses and applications.

2010 Incidents (partial listing)

| | |
|------------------------------------|--------|
| Arrests (various) | 126 |
| Assaults | 42 |
| Suspicious Activity | 1015 |
| Motor Vehicle Crashes | 637 |
| Motor Vehicle – Deer | 18 |
| Operating Under the Influence | 31 |
| Protective Custody | 3 |
| Traffic Citations | 2,209 |
| Criminal Traffic Summonses | 211 |
| Larceny Investigations | 174 |
| Domestic Violence Investigations | 100 |
| Narcotics, Drug Investigations | 19 |
| Medical Assists | 800 |
| Animal Control | 249 |
| Vandalism Complaints | 61 |
| Alarms – Commercial/Residential | 991 |
| Breaking & Entering Investigations | 55 |
| Log Items | 20,096 |

In January, Chief Leonard J. Wetherbee, Jr. retired after thirty-three years of service to the Department and the

community. Chief Wetherbee was instrumental in the development of community-based programs such as; Domestic Violence Services of Central Middlesex, Inc. (DVVAP) and Communities for Restorative Justice (C4RJ). In April, Deputy Chief Paul K. Macone retired after thirty years of service and both were honored by the Town during a farewell reception at the Town House.

Deputy Chief Barry R. Neal was appointed to the position of Chief of Police on January 31. Chief Neal is Concord's eighth Chief of Police and has been a member of the Department since 1989. As the Department continues its transitioning, recruitments have begun to fill the vacancies left by the two retirements.

In January, the Department received its Certificate of Certification from the Massachusetts Police Accreditation Commission, Inc. The Statewide standards for certification impact officer and public safety, address high liability/risk management issues, and promote operational efficiency throughout the agency. The Department first received Certification in 2005.



Newly appointed Police Chief Barry R. Neal; retiring Chief Leonard J. Wetherbee, Jr., and former Deputy Chief Paul K. Macone at farewell reception at the Town House.

Partnerships continue with community-based programs, Domestic Violence Services of Central Middlesex, Inc. and Communities for Restorative Justice, which provide a resource sharing mechanism and referral network for the Department. Concord Police Officers continue to participate in volunteer trainings for both programs and will be involved in future trainings. The Department continues to seek out and establish new community partnerships in order to improve quality of life issues.

The Department staffs and supervises the Public Safety Communications Center. All emergency and non-emergency communications for police, fire, and EMS are handled through this Center. The Department supervises a contracted Dog Officer and performs the prosecution function for the majority of the Department's District Court criminal and motor vehicle cases.



Officers Jeffrey Young and Charles Moore were awarded the Mothers Against Drunk Driving (MADD), Drive for Life Award for their outstanding performance in detecting and apprehending drunk drivers.

The Concord Police Department continues to be active with the North Eastern Massachusetts Law Enforcement Council (NEMLEC). NEMLEC is a regional consortium composed of 47 police departments in Middlesex and Essex Counties, and two County Sheriff's Departments. Their mission is to strengthen the individual communities through resource sharing. Concord Police Officers are members of the various functions of NEMLEC, such as: the Motor Unit, SWAT, Regional Tactical Team, K-9, Crime Scene Services, STARS (School Threat Assessment and Response System).

The Department continues to make concerted efforts to research and purchase vehicles and equipment that will reduce the impact on the environment. The Department added another hybrid vehicle to its fleet.

State and federal grant funding continue to provide the Department with opportunities to purchase new equipment and technology, and fund existing programs. The Department was awarded and administered grants for domestic violence programs, officer training, and traffic enforcement initiatives funded by the State, EOPSS, Highway Safety Division. The Department was also awarded and administered grant funding through the

Massachusetts State 911 Department for dispatcher training and personnel support services. The Department was selected as part of a seven town Regional Emergency Communications Center feasibility study for the creation of a regional communications center. This grant is funded by the Executive Office of Public Safety and Security and the study is expected to be completed in late 2011.

DOG OFFICER

Les Boardman,
Dog Officer

Program Description

The Town contracts with a private vendor to provide dog control services. The contract is awarded on the basis of a competitive bidding process and is administered by the Chief of Police.

The Dog Officer responds to all complaints regarding domesticated dogs. The Dog Officer is required to provide a vehicle for the transporting of dogs, as well as

a pound for the temporary housing of dogs taken into custody. The Dog Officer and his assistant(s) are on call 24 hours a day and can be contacted through the Public Safety Communications Center by pager.

Program Implementation

The existing contract service provides response only to dog control problems. Other animal control problems are handled over the phone by referrals or by the uniformed patrol officers. The amount budgeted also provides for limited patrols by the Dog Officer to locate stray dogs.

Performance Information

The overall objective of this program is to provide dog control services in an efficient and effective manner.

ANIMAL CONTROL STATISTICS

| | <u>2010</u> | <u>2009</u> | <u>2008</u> | <u>2007</u> | <u>2006</u> |
|--------------------|-------------|-------------|-------------|-------------|-------------|
| Calls Received | 708 | 708 | 778 | 648 | 401 |
| Dogs Picked Up | 37 | 37 | 49 | 45 | 25 |
| Dog Bites Reported | 7 | 7 | 8 | 9 | 11 |

2010 DOG ACTIVITY BY MONTH

| Month | Calls | Picked Up | Licensed | Unlicensed | Bite Calls | Dogs unclaimed |
|------------|-------|-----------|----------|------------|------------|----------------|
| January | 55 | 1 | 1 | 0 | 2 | 0 |
| February | 29 | 1 | 1 | 0 | 0 | 0 |
| March | 71 | 5 | 1 | 4 | 0 | 1 |
| April | 72 | 3 | 1 | 2 | 0 | 0 |
| May | 73 | 7 | 5 | 2 | 0 | 0 |
| June | 58 | 4 | 4 | 0 | 1 | 0 |
| July | 52 | 4 | 1 | 3 | 0 | 0 |
| August | 54 | 3 | 3 | 0 | 1 | 0 |
| September | 57 | 4 | 4 | 0 | 1 | 0 |
| October | 67 | 5 | 5 | 0 | 1 | 0 |
| November | 54 | 4 | 4 | 0 | 0 | 0 |
| December | 64 | 4 | 4 | 0 | 0 | 0 |
| TOTAL 2010 | 706 | 45 | 34 | 11 | 6 | 1 |
| TOTAL 2009 | 708 | 37 | 31 | 18 | 7 | 2 |

All Dogs not claimed are placed with Lowell Humane or Buddy Dog