

# **TABLE OF CONTENTS**

1. INTRODUCTION & LEGISLATIVE MANDATES
2. SELF EVALUATION OF POLICIES, PRACTICES, & PROCEDURES
  - 2.1 Notice of ADA Compliance
  - 2.2 Town ADA Coordinator
  - 2.3 Standards in Design
  - 2.4 Provisions During Construction
  - 2.5 ADA Maintenance Policy
  - 2.6 ADA Variance Policy
  - 2.7 ADA Grievance Policy
  - 2.8 Accessibility to Public Meetings and Effective Communication
  - 2.9 Determination of Undue Burden
3. SELF EVALUATION OF INFRASTRUCTURE WITH RIGHTS OF WAYS
  - 3.1 Data Collection and Methods of Analysis
  - 3.2 Sidewalk Inventory
    - a) Existing Sidewalk Summary
    - b) New Sidewalk Summary
      - i. Cross Slope
      - ii. Surface Obstructions/Pinch Points
      - iii. Overhead Obstructions
      - iv. Level Changes
      - v. Sidewalk Priority index
  - 3.3 Accessible Ramp Inventory
  - 3.4 Accessible Pedestrian Signal Inventory
  - 3.5 On-street Parking Inventory
  - 3.6 Public Outreach
4. TRANSITION PLAN
  - 4.1 Responsibility & Funding Sources
  - 4.2 Policies, Regulations, and Procedures Update
  - 4.3 Backlog & Implementation Schedule
5. APPENDICIES
  - A. Definitions
  - B. APP #41 - Employment and Services for Disabled Persons
  - C. Concord Public Works Design and Construction Standards & Details Works  
Section 4 – Pedestrian Accessibility Standards
  - D. Sidewalk Plowing Program Policy
  - E. Technical Infeasibility Determination Process and Policy
  - F. APP#5 - Municipal Grievance Procedures Relating to the Americans with  
Disabilities Act
  - G. Public Outreach Materials
  - H. Implementation Schedule & Cost Summary
  - I. Data Summary Maps